

**Orange County Library System
Board of Trustees Meeting**

Board Packet for November 2009



101 East Central Boulevard
Orlando, Florida 32801-2471
phone: 407.835.7611
fax: 407.835.7648
website: www.ocls.info

*Mary Anne Hodel,
Library Director, Chief Executive Officer*

November 6, 2009

To: James B. Tyson, President
Guy Houk, Vice President
Sara Brady, Trustee
Ted Maines, Trustee
Richard Maladecki, Trustee

cc: The Library Governing Board:
The Honorable Mayor Richard T. Crotty, Chairman of the Library Governing Board,
Members of the Governing Board, Commissioners S. Scott Boyd, Fred Brummer,
Mildred Fernandez, Linda Stewart, Bill Segal, Tiffany Moore-Russell, Orange County;
and Deborah Girard, City of Orlando.

From: Mary Anne Hodel, Director

Re: Library Board of Trustees Meeting

The next meeting of the Library Board of Trustees will be at 7:00 p.m. Wednesday, November 11, 2009 at the **Orlando Public Library; 101 East Central Boulevard; Orlando, Florida 33801; 407.835.READ (7323).**

If any board member has an item to be brought up for discussion, please call Milinda Neusaenger prior to the meeting, 407.835.7611.

cc: Ronald Rogers, Liaison, Membership and Mission Review Board ~ Orange County
Nancy Jacobson, Liaison, Nominating Board ~ City of Orlando

**Orange County Library System
Board of Trustees Meeting
November 11, 2009**

Call to Order

Orange County Library System Board of Trustees Meeting November 11, 2009

Public Comment

Members of the public who wish to address the Board must first fill out and present to the Orange County Library System Board of Trustees, a “Notice of Intent to Speak” form. If an electronic form of comments is submitted, these will be made available to the public as part of the Board Minutes. Public comments of items listed on the agenda will occur just prior to the Board’s discussion and action of the agenda item. Public comments of items not listed on the agenda will occur at the end of the meeting agenda. Public presentations shall be limited to three (3) minutes. In the event more than ten (10) persons signify their intent to speak, a period not to exceed thirty (30) minutes shall be set aside and divided up equally among those registered to speak. The order of speaking among those persons who have filled out the “Notice of Intent to Speak Form” shall be the order in which the forms were received by the Board’s Administrative Assistant. “Notice of Intent to Speak” forms will not be accepted after the meeting has been called to order. Information listed on the “Notice of Intent to Speak” forms will be included in the Board Meeting Minutes and thus become public record.

The Board shall have the power to extend periods of public comment to address issues of special concern by a majority vote of those Board Members present.

If a request is made for written comments to be included in the official record of this meeting, it is helpful if the requestor is able to provide the comments in an electronic format. However, this is not required. This is to ensure the completion and accuracy of the official record when posted on the Library’s website, www.ocls.info . For more information, contact Milinda Neusaenger at 407.835.7611 or neusaenger.milinda@ocls.info .

AGENDA
ORANGE COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES
November 11, 2009
Orlando Public Library
101 East Central Boulevard
Orlando, Florida 32801
407.835.READ (7323)

09-156 I. **Call to Order**

09-157 II. **Public Comment**

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09-158 III. **Approval of Minutes: Library Board of Trustees Meeting ~ October 7, 2009**

09-159 IV. **Staff Presentation: Balanced Scorecard ~ Lisa Stewart**

09-160 V. **Financial Statements and Summaries: October 2009**

09-161 VI. **Statistics and Summaries: October 2009**

09-162 VII. **Action Items**

09-163 III. **Discussion and Possible Action Items**

09-164 **Personnel Committee Meeting ~ Sara Brady**

09-165 IX. **Information**

09-166 **Director’s Report**

09-167 **Librarian’s Initiative Summary**

09-168 **Public Comment: Non-Agenda Items**

X. **Adjournment**

**Next Meeting Dates: December 10, 2009 ~ Orlando Public Library; 101 East Central Boulevard; Orlando, Florida 32801 ---
January 13, 2010 ~ Edgewater Branch Library; 5049 Edgewater Drive; Orlando, Florida 32810.**

If any person desires to appeal any decision with respect to any matter considered at a Library Board of Trustees meeting, such person will need a record of the proceedings; for this purpose, such person may need to ensure that a verbatim record of the proceedings is made to include the testimony and evidence upon which the appeal is to be based.

In accordance with the Americans with Disabilities Act, any person requiring special accommodations to participate in this proceeding due to a disability as defined by ADA may arrange for reasonable accommodations by contacting the Director's Office on the fifth floor of the Main Library in person or by phone at 407.835.7611 at least two days prior to the meeting.

**Orange County Library System
Board of Trustees Meeting
November 11, 2009**

**Approval of Minutes: Library Board of
Trustees Meeting ~ October 7, 2009**

MEETING MINUTES
ORANGE COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES
October 7, 2009
Winter Garden Branch Library
805 East Plant Street
Winter Garden, Florida 34787
407.835.READ (7323)

- 09-139 I. **Call to Order**
Library Board Present: James Tyson (10/1); Sara Brady (10/3); Guy Houk (10/1); Ted Maines (10/2); Richard Maladecki (10/2)
- Administration Present: Mary Anne Hodel; Debbie Moss; Robert Tessier; Carla Fountain; Craig Wilkins; Wendi Bost; Renae Bennett; Eric Atkinson; Tracy Zampaglione; Kathryn Robinson; Milinda Neusaenger
- President Tyson called the meeting to order at 7:00 p.m.
- 09-140 II. **Public Comment**
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- 09-141 III. **Approval of Minutes: Library Board of Trustees Meeting ~ September 9, 2009**
Trustee Maladecki, seconded by Trustee Maines, moved to approve the minutes for the September 9, 2009 Library Board of Trustees Meeting. Motion carried 5-0.
- 09-142 IV. **Staff Presentations:**
➤ **Welcome to Winter Garden Branch Presentation ~ August Calabrese & Juan Estrada**
➤ **Evening with the Author Jeff Zaslow: Photo Tour**
➤ **Security Gates and You: Brian Haynes**
- 09-143 V. **Financial Statements and Summaries: September 2009 (Preliminary)**
Vice President Houk inquired about the difference in fines collected and what was anticipated in the budget. Assistant Director Moss stated that fine collections were

overestimated based on some policy changes and that more accounts are being reconciled before reaching the threshold to be sent to the collection agency.

- 09-144 VI. **Statistics and Summaries:**
 - **September 2009**
 - **FY 2009 Annual Reports**

- 09-145 VII. **Action Items**

- 09-146 **Non-Consent Agenda**

- 09-147 **Election of Board Officers and Committee Appointments**

Vice President Houk, seconded by Trustee Brady, nominated President Tyson as President for another one year term. Motion carried 5-0.

Trustee Brady, seconded by Vice President Houk, nominated Trustee Maines as Vice President for a one year term. Motion carried 5-0.

President Tyson will remain as Chair for the Finance Committee.

Trustee Maines will remain as Chair of the Marketing Committee.

Brief discussion ensued regarding the Partnership Committee and Vice President Houk, seconded by Trustee Maines, moved to dissolve the committee. Motion carried 5-0.

Trustee Maines, seconded by Trustee Maladecki, moved to nominate Trustee Brady to another term as Personnel Committee Chair. Motion carried 5-0.

Trustee Maladecki discussed his wish contribute to the committees and a discussion ensued regarding his participation in the Partnership Committee and that with his involvement in the community, it would be a good fit. Vice President Houk, seconded by Trustee Brady, moved to reinstate the Partnership Committee. Motion carried 5-0. President Tyson, seconded by Vice President Houk moved to nominate Trustee Maladecki as the Chair of the Partnership Committee. Motion carried 5-0.

Trustee Brady, seconded by Trustee Maladecki, moved to nominate Vice President Houk to another term as the Planning Committee Chair. Motion carried 5-0.

- 09-148 III. **Discussion and Possible Action Items**

- 09-149 **Strategic Plan FY 2009: 4th Quarter Update**

Vice President Houk stated that the Strategic Plan results and progress made by library staff are very good in light of the current economic atmosphere.

- 09-150 **Director's Goals FY 2009: 4th Quarter Update**

- 09-151 **Director's Evaluation**

President Tyson asked Trustee Brady, as chair of the Personnel Committee, to move forward with process of evaluating Director Hodel.

- 09-152 IX. **Information**

09-153

Director’s Report

- New social networking classes for seniors will begin October 18, 2009.
- Herndon has realized an increase in evening door count since Main is now closing at 8:00 p.m.
- DVD circulation has increased since items are no longer in the reserve queue.
- Redbox DVD vending is forthcoming at Alafaya and South Creek.

Director Hodel stated she is scheduled to attend committee meetings at the ALA Mid-Winter Conference which will be held January 2010 in Boston, but this conflicts with the January 14, 2010 Board Meeting. Trustee Maines, seconded by Trustee Brady, moved to reschedule the January 2010 meeting to Wednesday, January 13, 2010. Motion carried 5-0.

09-154

FY 2010 Holiday & Closed Day Schedule

09-155

Public Comment: Non-Agenda Items

X. Adjournment

President Tyson adjourned the meeting at 7:42 p.m.

Next Meeting Dates: November 11, 2009 ~ Orlando Public Library; 101 East Central Boulevard; Orlando, Florida 32801 --- December 10, 2009 ~ Orlando Public Library; 101 East Central Boulevard; Orlando, Florida 32801.

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**Orange County Library System
Board of Trustees Meeting
November 11, 2009**

**Staff Presentation:
Balanced Scorecard ~ Lisa Stewart**

**Orange County Library System
Board of Trustees Meeting
November 11, 2009**

**Financial Statements and Summaries:
October 2009**

Orange County Library System

Financial Statement Highlights

One Month Ended October 31, 2009

Operating Fund Revenue and Expenditure Summaries

A couple of months ago, the Board discussed the significance of reserves. The October financial statements are a good example of why adequate reserves are important. While we spent \$3,112,000 during the month, we only collected \$126,000 in revenue. The difference was funded from our reserves. Typically, we rely on our reserves to fund our operations until late November when the property tax revenues start coming in.

Voluntary Separation Incentive

Of the 54 employees eligible for the voluntary separation incentive, 17 opted to accept the incentive by the November 2nd deadline. Most of the 17 employees will continue working through the last pay period in the calendar year.

New Hiawassee Branch

Construction on the new Hiawassee Branch in the Highland Lakes Shopping Center has been progressing smoothly. We are expecting the space to be turned over to us in the near future. Once that happens, our vendor will install the carpet. While specific dates have not been nailed down, we are tentatively planning for a soft opening in December and a grand opening in early January.

Renewal of Café Lease in Main Library

The Library and Z-Coffee have agreed to extend the term of the Concessionaire Agreement to operate the café in the Main Library from February 2010 to February 2012.

**ORANGE COUNTY LIBRARY DISTRICT
OPERATING FUND REVENUE SUMMARY
One Month Ended October 31, 2009**

	ANNUAL BUDGET	YTD ACTUAL	(1 month=8%)
AD VALOREM TAXES	32,049,516	0	0.0%
INTERGOVERNMENTAL			
State and Federal Grants	100,000	0	0.0%
State Aid	925,000	0	0.0%
	<u>1,025,000</u>	<u>0</u>	<u>0.0%</u>
CHARGES FOR SERVICES			
Fee Cards	12,000	625	5.2%
PC Pass (\$10 for 7 days)	15,000	865	5.8%
PC Express (\$5 for 1 hour)	20,000	830	4.2%
Additional PC Sessions		50	
Classes / Virtual Computer Classes	2,000	40	2.0%
Copy & Vending, Value Card	187,000	10,950	5.9%
Meeting Rooms	50,000	5,020	10.0%
Fax	15,000	1,542	10.3%
Scanner	300	20	6.7%
Computer Booklets	800	53	6.7%
Ear Buds and Jump Drives	9,000	541	6.0%
Reference Charges	400	0	0.0%
Online Book Sale	0	19	
Disk Sales	2,500	67	2.7%
Orange Bag Sales	15,000	673	4.5%
MAYL/PEP Advertising	5,000	0	0.0%
ILL Charges	1,000	46	4.6%
	<u>335,000</u>	<u>21,340</u>	<u>6.4%</u>
FINES			
Fines and Lost Materials	1,865,000	94,198	5.1%
MISCELLANEOUS			
Investment Earnings	225,000	0	0.0%
Rent	6,000	0	0.0%
Contributions - Friends of Library	75,000	6,500	8.7%
Contributions - Others	30,000	1,220	4.1%
Miscellaneous	50,000	2,960	5.9%
	<u>386,000</u>	<u>10,680</u>	<u>2.8%</u>
TRANSFER FM PROP APPRAISER	35,000	0	0.0%
TRANSFER FM TAX COLLECTOR	350,000	0	0.0%
TOTAL REVENUES	<u><u>36,045,516</u></u>	<u><u>126,219</u></u>	<u><u>0.4%</u></u>

**ORANGE COUNTY LIBRARY DISTRICT
OPERATING FUND EXPENDITURE SUMMARY
One Month Ended October 31, 2009**

	ANNUAL BUDGET	YTD ACTUAL	(1 month=8%)
SALARIES & BENEFITS			
Salaries	15,169,718	1,228,094	8.1%
Medicare Taxes	219,960	23,138	10.5%
Defined Contribution Pension Plan	1,137,729	123,931	10.9%
Defined Benefit Pension Plan	1,650,045	137,500	8.3%
Money Purchase Pension Plan	391,471	43,640	11.1%
Life and Health Insurance (Employees)	2,420,166	188,339	7.8%
Retiree Health Care (OPEB)	1,124,658	93,722	8.3%
Worker's Compensation	125,665	22,908	18.2%
Unemployment Compensation	12,000		0.0%
Parking & Bus Passes	235,987	15,400	6.5%
	22,487,399	1,876,672	8.3%
OPERATING			
Professional Services	310,000	13,350	4.3%
Other Contractual Services	926,000	35,098	3.8%
Other Contract. Serv.- Janitorial	340,000	25,139	7.4%
Training and Travel	55,000	2,764	5.0%
Telecommunication	320,000	15,684	4.9%
Delivery and Postage	1,576,000	136,481	8.7%
Utilities	1,200,000	20,701	1.7%
Rentals and Leases	1,051,000	83,714	8.0%
Insurance	285,000	64,204	22.5%
Repair and Maintenance	1,200,000	95,922	8.0%
Repair & Maint. - Hardware/Software	430,000	28,803	6.7%
Copying/Printing	346,000	11,517	3.3%
Property Appraiser's Fee	274,000	68,208	24.9%
Tax Collector's Fee	641,000	0	0.0%
Supplies	982,000	5,925	0.6%
Supplies-Hardware/Software	300,000	0	0.0%
Memberships	30,000	2,320	7.7%
	10,266,000	609,831	5.9%
CAPITAL OUTLAY			
Building and Improvements	465,000	0	0.0%
Equipment and Furniture	55,000	2,613	4.8%
Hardware/Software	175,000	13,837	7.9%
	695,000	16,450	2.4%
LIBRARY MATERIALS			
Materials - Rest. Contributions	14,000	0	0.0%
Materials - Other	4,750,000	609,103	12.8%
	4,764,000	609,103	12.8%
TOTAL EXPENDITURES	38,212,399	3,112,056	8.1%

**ORANGE COUNTY LIBRARY DISTRICT
BRANCH DEBT SERVICE FUND
One Month Ended October 31, 2009**

	ANNUAL BUDGET	YTD ACTUAL	(1 month=8%)
REVENUES			
Investment Earnings	6,200		0.0%
Reserves	403,320	401,740	99.6%
TOTAL REVENUES	409,520	401,740	98.1%
EXPENDITURES			
<u>2003 NOTE</u>			
Principal	399,600	399,543	100.0%
Interest	9,920	2,197	22.2%
TOTAL EXPENDITURES	409,520	401,740	98.1%

**ORANGE COUNTY LIBRARY DISTRICT
CAPITAL PROJECTS FUND
One Month Ended October 31, 2009**

	<u>ANNUAL BUDGET</u>	<u>YTD ACTUAL</u>	<u>(1 month=8%)</u>
REVENUES			
Investment Earnings	55,000	0	0.0%
Reserves	945,000	0	0.0%
TOTAL REVENUES	<u>1,000,000</u>	<u>0</u>	<u>0.0%</u>
EXPENDITURES			
Land	1,000,000	0	0.0%
TOTAL EXPENDITURES	<u>1,000,000</u>	<u>0</u>	<u>0.0%</u>

**ORANGE COUNTY LIBRARY DISTRICT
SINKING FUND
One Month Ended October 31, 2009**

	<u>ANNUAL BUDGET</u>	<u>YTD ACTUAL</u>	<u>(1 month=8%)</u>
REVENUES			
Investment Earnings	6,000	0	0.0%
TOTAL REVENUES	<u>6,000</u>	<u>0</u>	<u>0.0%</u>
 EXPENDITURES			
Reserves-Building and Improvements	3,300	0	0.0%
Reserves - Technology	2,700	0	0.0%
TOTAL EXPENDITURES	<u>6,000</u>	<u>0</u>	<u>0.0%</u>

**ORANGE COUNTY LIBRARY DISTRICT
OPERATING FUND
BALANCE SHEET - ASSETS
October 31, 2009**

ASSETS

Cash on Hand	6,595
Equity in Pooled Cash	574,875
Equity in Pooled Investments	8,048,417
Accounts Receivable	208,571
Due from Other Governments	35,714
Inventory	337,437
Prepays	241,437
Other Assets-Deposits	<u>9,315</u>
TOTAL ASSETS	<u><u>9,462,361</u></u>

ORANGE COUNTY LIBRARY DISTRICT
OPERATING FUND
BALANCE SHEET - LIABILITIES & FUND BALANCE
October 31, 2009

LIABILITIES

Accounts Payable	15,289
Unclaimed Disbursements	1,170
Accrued Wages Payable	276,988
Accrued Sales Tax	168
Accrued Fax Tax	139
Due To Friends of the Library	3,421
Deferred Revenue	800
Employee Payroll Deductions	
Savings Bonds	48
United Appeal	252
Union Dues / COPE	705
Daughters of American Revolution	1,434
Staff Association	2,116
TOTAL LIABILITIES	302,529

FUND BALANCE

Reserved for Walker	4,000
Reserved for Phillips	100,000
Reserved for Warner	33,712
Reserved for Gullett	19,805
Designated for Murray	724,689
Designated for Sondheim	39,941
Designated for Strategic Plan	4,000,000
Unreserved/Undesignated	7,223,521
Current Year Excess of Revenues Over Expenditures	(2,985,837)
TOTAL FUND BALANCE	9,159,832
TOTAL LIABILITIES & FUND BALANCE	9,462,361

ORANGE COUNTY LIBRARY DISTRICT
MONTHLY ROLLOVER
October 31, 2009

	BALANCE 09/30/09	RECEIPTS	DISBURSE	BALANCE 10/31/09
OPERATING				
Equity in Pooled Cash	265,211	14,163,372	(13,853,708)	574,875
Equity in Pooled Investments	11,585,349	10,010,316	(13,547,247)	8,048,417
	11,850,560	24,173,688	(27,400,955)	8,623,293
BRANCH DEBT SERVICE				
Equity in Pooled Cash	0	260	0	260
Equity in Pooled Investments	410,812	328	(402,000)	9,140
	410,812	588	(402,000)	9,400
SINKING				
Equity in Pooled Investments	486,191	389		486,580
CAPITAL PROJECTS				
Equity in Pooled Investments	5,937,419	4,745		5,942,164
SELF FUNDED HEALTH				
Equity in Pooled Cash	0	210,632	(210,632)	0
Claims Payment Checking Account	28,000	132,224	(132,224)	28,000
Equity in Pooled Investments	2,105,881	19,946	0	2,125,827
	2,133,881	362,802	(342,856)	2,153,827

ORANGE COUNTY LIBRARY DISTRICT
GENERAL POOLED INVESTMENTS
October 31, 2009

<u>INVESTMENT TYPE</u>	<u>DOLLARS</u>	<u>% PORTFOLIO</u>
CERTIFICATES OF DEPOSIT	12,988,339	78%
MONEY MARKET FUNDS		
Federated Treasury Obligations Fund	1,490,015	9%
Federated Government Obligations Fund	583,927	4%
Invesco AIM Treasury Fund	1,531,065	9%
STATE BOARD OF ADMINISTRATION		
Florida Prime	<u>18,784</u>	<u>0.1%</u>
TOTAL	<u><u>16,612,130</u></u>	<u><u>100%</u></u>

**Orange County Library System
Board of Trustees Meeting
November 11, 2009**

**Statistics and Summaries:
October 2009**

STATISTICAL SUMMARY

October 2009 Statistics for November 2009

Circulation and Door Count

Circulation shows an increase but door count is down. This is largely attributable to early voting at the end of October last year. Other figures which got a “bump” from early voting last year (and therefore show a drop this year) are Questline and New Patron Registration. Questline took a high volume of calls regarding voting hours, locations, etc and 45% of the month’s registrations last year occurred in the early voting period which began October 20.

Library Activities

This month we experienced a new all time system high in the number of PC sessions. In October 2009, customers used 89,059 sessions. This is up 7.11% over last October and edges past the previous record set in August by 185 sessions.

October 2009 saw yet another all time high in wireless network utilization. This past month 2,841 patrons used the network a total of 10,269 times. Our public wireless network was upgraded in November of 2008 to provide better coverage and increased ease of use. In that first month 1,444 patrons used the network 4,956 times, so over the past year, we have experienced a 100% growth in utilization.

www.ocls.info

Online requests is down 9.74% over last year. This is a desired effect of our recent change to the “requestability” of DVD’s.

Customer Service

This month we are adding a new metric to our statistics report, the Net Promoter Score (NPS). This metric represents the likelihood that a respondent will recommend the services of the Library to others. Promoters are respondents indicating a 9 or 10 out of 10 to such a question. Detractors are respondents indicating 6 or less out of 10. Passives (respondent indicating a 7 or 8 to this question) are ignored in the equation. The equation for calculating the Net Promoter Score or NPS is Promoters minus Detractors.

Net Promoter Score

October 2009

October 2008

Overall Net Promoter Score ...

	Month	Quarter	Total	Peers
Promoters	82.27	82.18	77.48	70.27
Passives	11.82	11.95	12.48	17.64
Detractors	5.91	5.87	10.04	12.09
NPS	76.36%	76.31%	67.44%	58.18%

Overall Net Promoter Score ...

	Month	Quarter	Total	Peers
Promoters	76.89	73.44	77.49	70.26
Passives	10.23	13.55	12.46	17.64
Detractors	12.88	13.02	10.06	12.1
NPS	64.02%	60.42%	67.43%	58.16%

Key

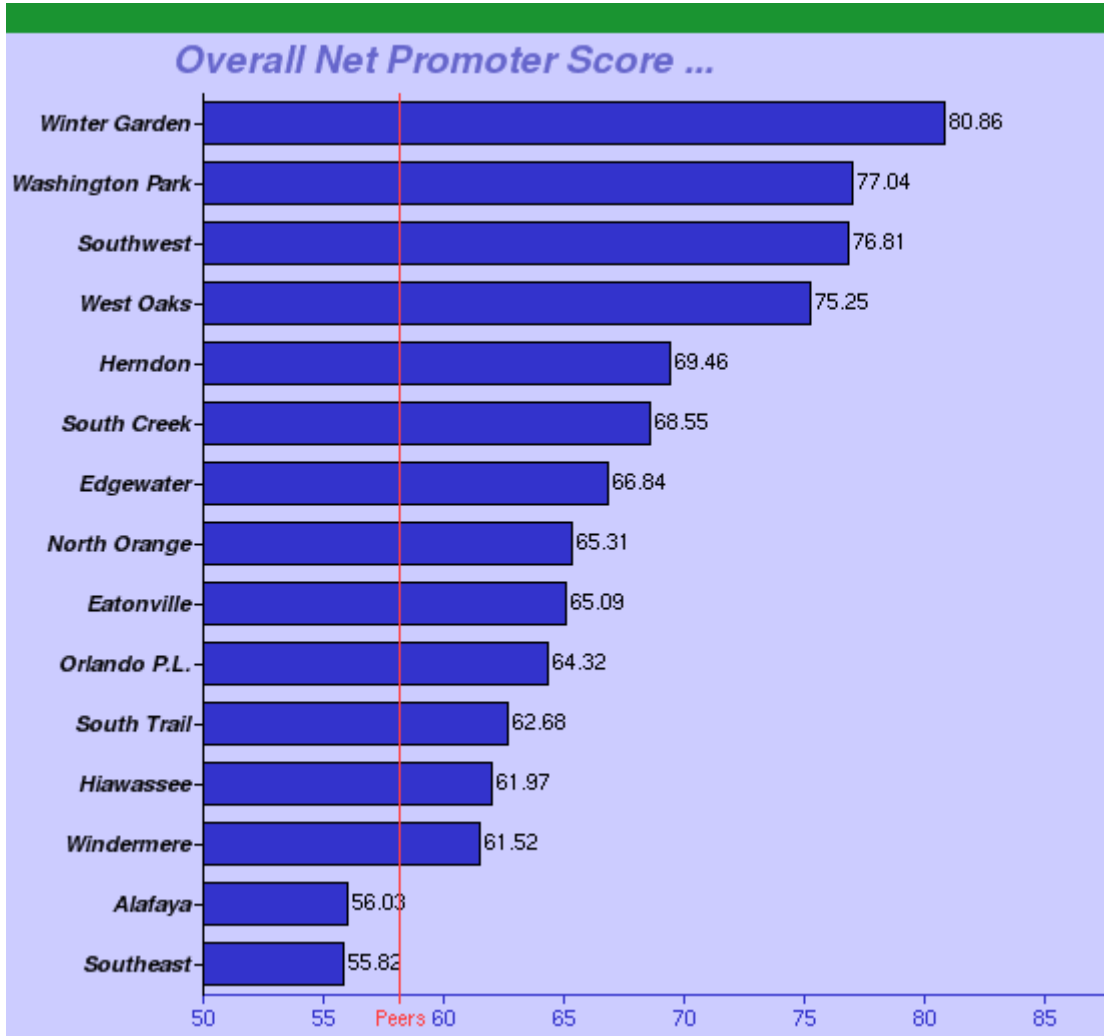
“Total” is OCLS performance over the history of the survey (since August 2005)

“Peers” - comparison against all other LibSat subscribers.

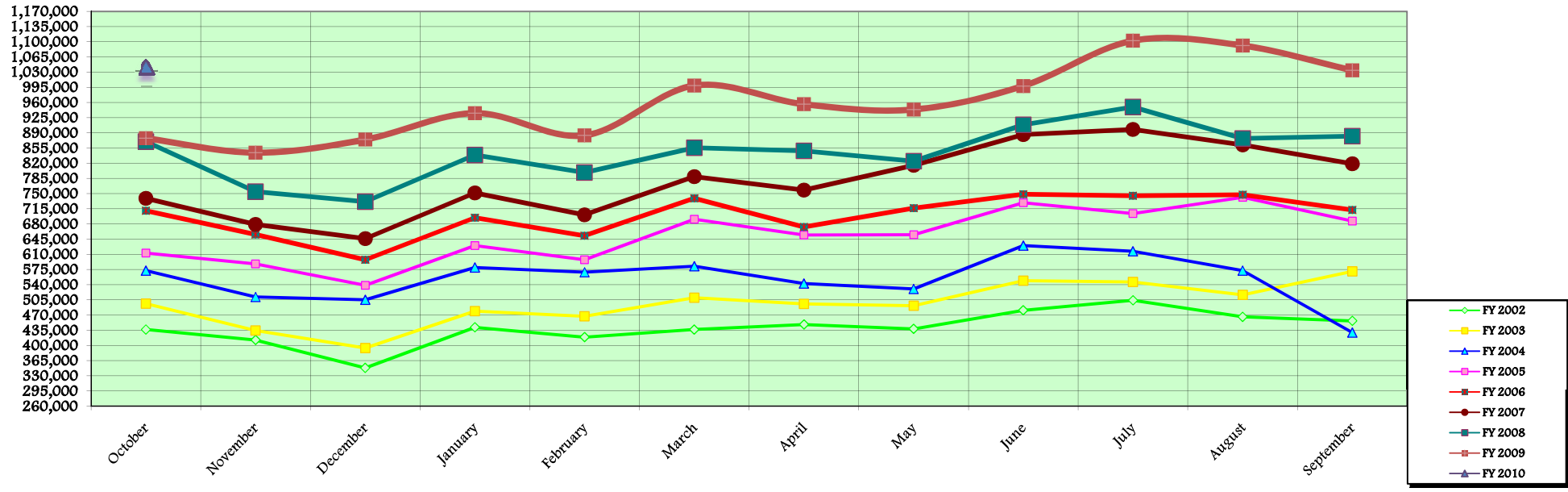
Scores in red are below overall average

Scores in black are above overall average

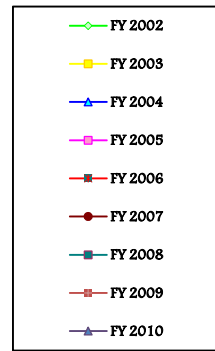
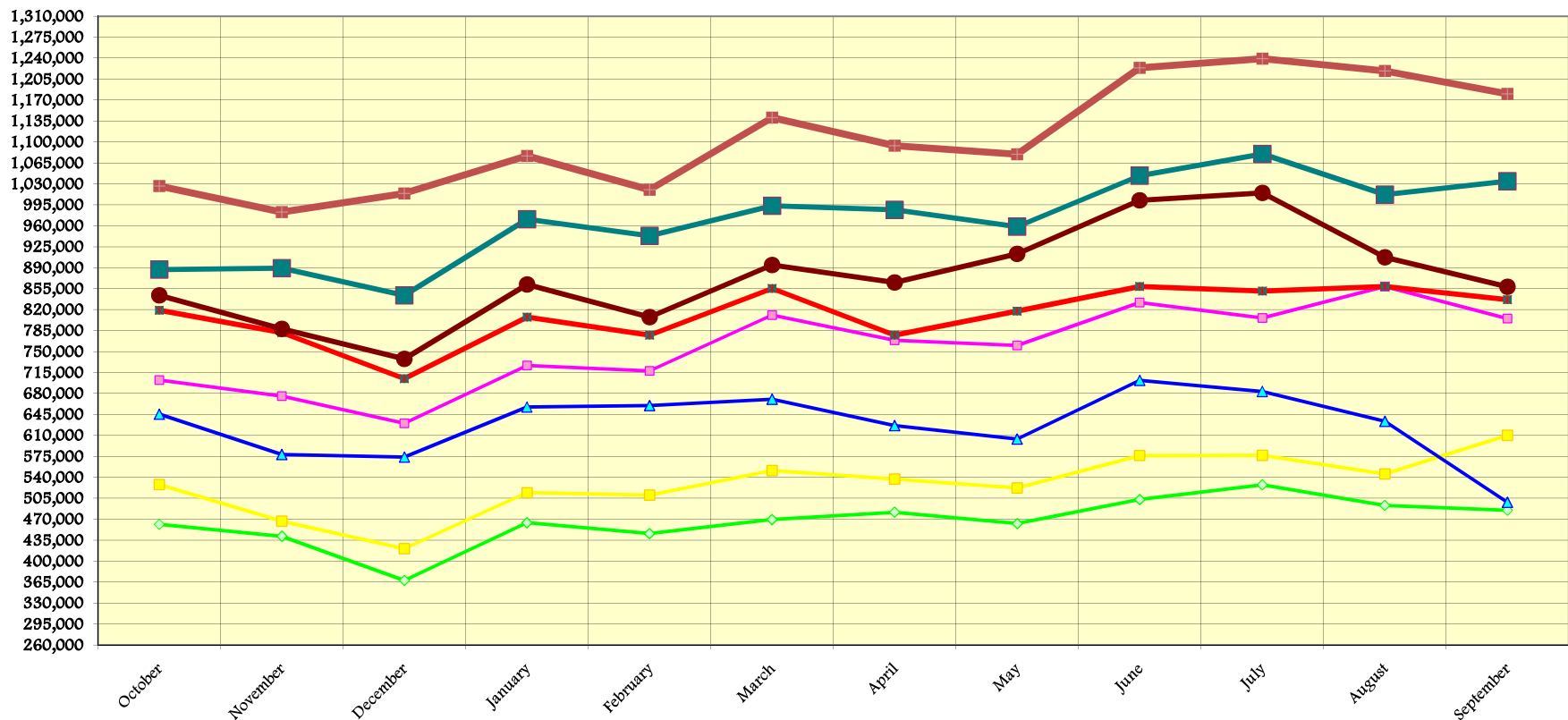
October 2009



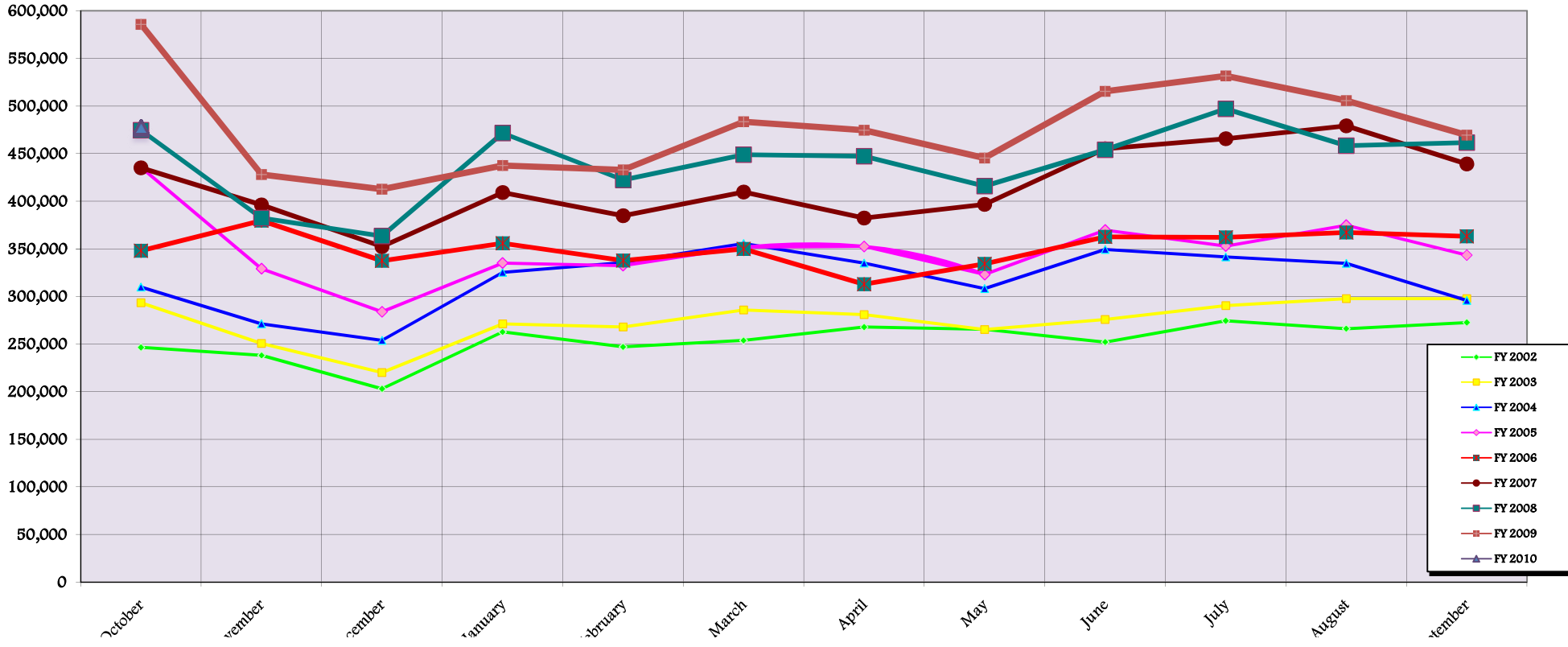
**ORANGE COUNTY LIBRARY SYSTEM
CIRCULATION
Fiscal Year 2002 Through Fiscal Year 2010 To Date**



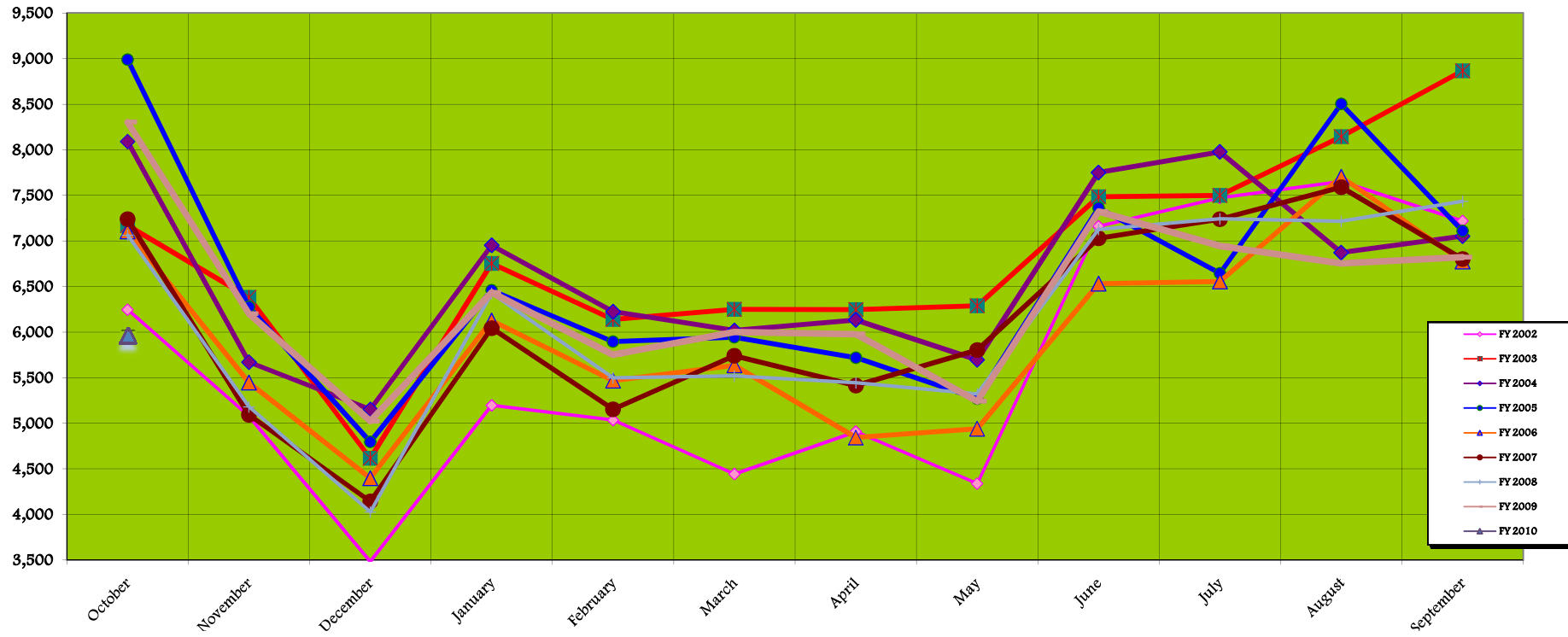
ORANGE COUNTY LIBRARY SYSTEM
CIRCULATION WITH ELECTRONIC STATS
 (Circ Stats & Electronic Database Stats ~ 2 months previous)
 Fiscal Year 2002 Through Fiscal Year 2010 To Date



Orange County Library System
 Door Counts
 Fiscal Year 2002 through Fiscal Year 2010 To Date



Orange County Library System
 New Customer Registration
 Fiscal Year 2002 through Fiscal Year 2010 To Date



Circulation & Door Count

October through March

	Oct-09	Oct '08	% of Change without Database Usage	Nov-09	Nov '08	Dec-09	Dec '08	Jan-10	Jan '09	Feb-10	Feb '09	Mar-10	Mar '09
Circulation													
Main	318,212	264,369	20.37%		254,605		260,502		258,864		250,497		281,410
Branches	559,560	490,764	14.02%		467,280		487,934		523,809		487,313		559,922
MAYL	70,434	66,641	5.69%		63,778		69,572		70,695		71,507		79,750
Database Usage		148,750	Not Yet Available		139,180		130,834		141,696		136,029		141,192
Digital Products	84,125	49,538	69.82%		48,185		52,926		69,051		61,053		71,060
Digital Downloads	5,594	2,308	142.37%		2,673		2,735		2,717		2,853		3,246
Talking Books	4,326	4,129	4.77%		3,001		3,806		3,508		3,566		3,965
Total without Database Usage	1,042,251	877,749	18.74%		839,522		877,475		928,644		876,789		999,353
Total with Database Usage	1,042,251	1,026,499	Not Yet Available		978,702		1,008,309		1,070,340		1,012,818		1,140,545
Door Count			% of Change										
Main	63,857	74,877	-14.72%		55,250		55,296		62,777		59,340		62,815
Branches	321,112	424,494	-24.35%		292,736		271,682		288,981		285,374		321,594
MAYL Packages	68,145	63,354	7.56%		60,008		65,272		66,209		67,693		75,741
Talking Books	12	17	-29.41%		17		27		17		15		28
Drive Up Windows	24,625	23,061	6.78%		19,993		20,406		19,467		20,456		23,464
Total	477,739	585,786	-18.44%		427,987		412,656		437,434		432,863		483,614

Circulation & Door Count

April through September

	Apr-10	Apr '09	May-10	May '09	Jun-10	Jun '09	Jul-10	Jul '09	Aug-10	Aug '09	Sep-10	Sep '09	Sep '08	% of Change with Database Usage	FY 2010 YTD	FY 2009 YTD	FY 2008	FY 2009 & FY 2008 % of Change
Circulation																		
Main		267,360		271,451		281,574		293,897		312,724		304,879	259,199	17.62%	318,212	3,302,132	3,036,559	8.75%
Branches		523,735		512,477		624,588		617,536		603,052		559,996	505,576	10.76%	559,560	6,458,406	5,756,026	12.20%
MAYL		82,332		75,295		83,880		92,732		78,457		72,994	69,772	4.62%	70,434	907,633	803,872	12.91%
Database Usage		137,869		135,304		130,380		135,148		126,791		145,728	152,300	-4.32%	0	1,648,901	1,642,433	0.39%
Digital Products		74,789		77,035		86,765		89,559		88,096		86,976	41,584	109.16%	84,125	855,033	487,227	75.49%
Digital Downloads		3,712		4,079		4,122		4,956		5,113		5,322	2,454	116.87%	5,594	43,836	19,783	121.58%
Talking Books		4,184		3,645		4,056		3,994		4,021		4,204	3,802	10.57%	4,326	46,079	46,646	-1.22%
Total without Database Usage		956,112		943,982		1,084,985		1,102,674		1,091,463		1,034,371	882,387		1,042,251	11,613,119	10,150,113	14.41%
Total with Database Usage		1,093,981		1,079,286		1,215,365		1,237,822		1,218,254		1,180,099	1,034,687	14.05%		13,262,020	11,792,546	12.46%
Door Count																		
Main		60,119		57,789		67,521		68,107		67,894		64,954	62,992		63,857	756,739		
Branches		313,270		293,465		344,591		351,301		336,759		311,197	312,029		321,112	3,835,444		
MAYL Packages		77,960		71,903		80,273		89,565		75,843		70,412	66,479		68,145	864,233		
Talking Books		14		7		8		16		10		13	20		12	189		
Drive Up Windows		23,366		22,169		23,060		22,628		25,214		22,873	20,015		24,625	266,157		
Total		474,715		445,326		515,445		531,601		505,710		469,436	461,515		477,739	5,722,573		

Web Site Traffic

April through September

	Oct-09	Oct '08	% of Change	Nov '09	Nov '08	Dec '09	Dec '08	Jan '10	Jan '09	Feb '10	Feb '09	Mar '10	Mar '09
Hits to the Website													
Inside	14,978,325	8,356,815	79.23%		7,591,066		8,467,267		8,970,682		8,752,211		10,960,374
Outside	12,331,655	6,937,280	77.76%		6,363,365		6,092,640		7,404,367		6,694,017		7,558,408
Total	27,309,980	15,294,095	78.57%		13,954,431		14,559,907		16,375,049		15,446,228		18,518,782
Visits													
Inside	119,111	109,660	8.62%		99,554		107,370		110,764		109,096		120,060
Outside	386,662	237,939	62.50%		218,251		213,052		251,254		227,925		244,480
Total	505,773	347,599	45.50%		317,805		320,422		362,018		337,021		364,540
Unique Visitors													
Inside	1,203	1,293	-6.96%		1,315		1,311		1,181		1,223		1,176
Outside	83,245	74,404	11.88%		69,437		66,168		83,215		74,587		76,271
Total	84,448	75,697	11.56%		70,752		67,479		84,396		75,810		77,447
Page Views													
Inside	549,405	790,027	-30.46%		735,573		801,433		860,717		851,011		949,075
Outside	831,394	864,714	-3.85%		899,894		823,017		983,596		854,128		944,090
Total	1,380,799	1,654,741	-16.55%		1,635,467		1,624,450		1,844,313		1,705,139		1,893,165

Web Site Traffic

April through September

	Apr '10	Apr '09	May '10	May '09	Jun '10	Jun '09	Jul '10	Jul '09	Aug '10	Aug '09	Sep '10	Sep '09	FY 2010 YTD	FY 2009 YTD
Hits to the Website														
Inside		10,230,477		11,014,645		12,880,754		11,957,780		13,851,126		13,786,033	14,978,325	126,819,230
Outside		7,208,275		8,266,122		8,856,947		10,110,948		13,063,783		13,277,626	12,331,655	101,833,778
Total		17,438,752		19,280,767		21,737,701		22,068,728		26,914,909		27,063,659	27,309,980	228,653,008
Visits														
Inside		118,990		111,083		119,980		119,616		120,163		113,682	119,111	1,360,018
Outside		249,583		279,617		308,005		343,285		404,296		403,465	386,662	3,381,152
Total		368,573		390,700		427,985		462,901		524,459		517,147	505,773	4,741,170
Unique Visitors														
Inside		1,175		1,164		1,188		1,194		1,178		1,136	1,203	14,534
Outside		74,928		76,915		79,500		83,647		84,886		91,747	83,245	935,705
Total		76,103		78,079		80,688		84,841		86,064		92,883	84,448	950,239
Page Views														
Inside		913,041		897,143		1,320,751		728,440		557,245		553,779	549,405	9,958,235
Outside		928,207		894,782		997,870		976,510		935,808		847,660	831,394	10,950,276
Total		1,841,248		1,791,925		2,318,621		1,704,950		1,493,053		1,401,439	1,380,799	20,908,511

Orange County Library System: Report for FY 2010 YTD & FY 2009

Library Activities

April through September

	Oct '09	Oct '08	% of Change	Nov '09	Nov '08	Dec '09	Dec '08	Jan '10	Jan '09	Feb '10	Feb '09	Mar '10	Mar '09
Program Attendance Total	14,976	14,432	3.77%		11,234		8,813		12,584		13,977		13,139
Total # of Programs	584	503	16.10%		426		430		456		537		570
Community Events Attendance Total	1,187	2,301	-48.41%		3,158		530		2,167		637		1,236
Total # of Community Events	14	19	-26.32%		23		8		6		11		7
Events Line	58	51	13.73%		42		38		58		47		49
StoryLine	105	101	3.96%		136		84		163		95		258
Class Attendance Total	5,007	4,012	24.80%		3,065		3,177		4,038		4,948		5,221
Total # of Classes	1,213	1,167	3.94%		927		1,046		1,091		1,054		1,136
QuestLine	14,067	18,374	-23.44%		12,982		12,470		13,665		13,686		14,184
P.C. Sessions	89,059	83,150	7.11%		70,062		78,461		80,309		77,168		89,383
Wireless Access Activity	2,841	-	N/A		4,956		6,329		7,103		7,513		8,518
Number of Active Cards in the System	432,668	437,425	-1.09%		434,009		432,708		434,314		432,554		431,581
New Customer Registrations	5,960	8,304	-28.23%		6,203		5,026		6,438		5,755		6,002
Total Registered Borrowers	896,701	822,774	8.99%		828,382		833,350		840,016		845,480		851,378
Customers Transacting	75,053	64,460	16.43%		68,072		70,371		58,047		69,588		75,512

Orange County Library System: Report for FY 2010 YTD & FY 2009

Library Activities

April through September

	Apr '10	Apr '09	May '10	May '09	Jun '10	Jun '09	Jul '10	Jul '09	Aug '10	Aug '09	Sep'10	Sep '09	FY 2010 YTD	FY 2009 YTD
Program Attendance Total		13,705		13,139		22,190		22,178		15,428		15,502		176,321
Total # of Programs		572		570		597		629		545		563		6,398
Community Events Attendance Total		2,248		1,236		1,067		3,267		3,036		979		21,862
Total # of Community Events		19		11		6		10		21		22		163
Events Line		47		37		54		46		138		68		675
StoryLine		124		114		143		134		127		107		1,586
Class Attendance Total		4,990		5,221		5,321		5,142		4,583		4,819		54,537
Total # of Classes		1,100		1,136		1,127		1,131		1,089		1,096		13,100
QuestLine		13,695		12,956		15,251		15,280		15,107		14,090		171,740
P.C. Sessions		83,106		78,579		85,061		87,649		88,874		85,603		987,405
Wireless Access Activity		8,256		8,162		9,611		9,718		9,881		10,217		90,264
Number of Active Cards in the System		430,229		429,226		432,495		433,027		434,160		433,239		
New Customer Registrations		5,980		5,243		7,325		6,947		6,755		6,823		76,801
Total Registered Borrowers*		857,262		862,460		869,711		877,334		883,963		890,789		
Customers Transacting		76,174		74,262		81,535		73,056		83,538		79,843		468,408

*In July 2008, Removed 205,799 records for accounts which had been expired since March 2004 and had no outstanding activity.

	Oct-09	Oct-08	% of Change	Nov-09	Nov-08	Dec-09	Dec-08	Jan-10	Jan-09	Feb-10	Feb-09	Mar-10	Mar-09
Online Catalog Searches	947,985	839,559	12.91%		822,318		771,593		917,010		875,998		987,437
Online Renewals	207,561	157,539	31.75%		154,951		162,186		155,574		154,857		175,933
Online Questions	535	641	-16.54%		465		480		608		585		623
Online Requests	65,419	72,482	-9.74%		64,163		62,768		75,106		70,395		77,859
Online Suggestions	164	155	5.81%		146		118		119		87		119

	Apr-10	Apr-09	May-10	May-09	Jun-10	Jun-09	Jul-10	Jul-09	Aug-10	Aug-09	Sep-10	Sep-09	FY 2010 YTD	FY 2009 YTD
Online Catalog Searches		981,879		972,627		1,129,243		1,165,829		1,053,241		984,522	947,985	11,501,256
Online Renewals		169,086		171,932		170,921		181,412		197,327		197,912	207,561	2,049,630
Online Questions		574		578		595		660		628		569	535	7,006
Online Requests		79,695		84,668		95,491		97,907		81,005		71,385	65,419	932,924
Online Suggestions		126		166		147		182		177		130	164	1,672

Orange County Library System: Report for FY 2010 YTD & FY 2009

Circulation Statistics

October 1, 2009 - October 31, 2009

Location	Days Open	Circulation Total	% of Total	Previous Year	Gain/Loss	%Gain/Loss	Drive Up Window Visits	Walk In Visits	Total Visits	Drive Up Window Visits Previous	Walk In Visits Previous Year	Total Visits Previous Year	Gain / Loss	% Gain / Loss
Main	31	318,212	30.12%	264,369	53,843	20.37%	3,658	63,857	67,515	3,224	74,877	78,101	(10,586)	-13.55%
MAYL*	23	70,434	7.59%	66,641	3,793	5.69%		68,145	68,145		63,354	63,354	4,791	7.56%
Digital Products		84,125	5.64%	49,538	34,587	69.82%								
Digital Downloads		5,594	0.26%	2,308	3,286	142.37%								
Talking Books	31	4,326	0.47%	4,129	197	4.77%		12	12		17	17	(5)	-29.41%
West Oaks	31	44,602	4.43%	38,907	5,695	14.64%	3,989	22,966	26,955	2,987	41,447	44,434	(17,479)	-39.34%
Herndon	27	53,522	5.70%	50,068	3,454	6.90%		28,285	28,285		26,760	26,760	1,525	5.70%
Alafaya	31	76,430	7.20%	63,223	13,207	20.89%	8,166	33,320	41,486	7,422	48,550	55,972	(14,486)	-25.88%
Southeast	27	53,360	5.34%	46,831	6,529	13.94%	2,334	30,268	32,602	2,753	46,172	48,925	(16,323)	-33.36%
Hiwassee	27	27,770	2.84%	24,893	2,877	11.56%		26,050	26,050		26,674	26,674	(624)	-2.34%
Southwest	27	52,093	5.22%	45,821	6,272	13.69%		25,754	25,754		40,814	40,814	(15,060)	-36.90%
Edgewater	27	37,268	3.74%	32,840	4,428	13.48%		22,682	22,682		25,494	25,494	(2,812)	-11.03%
North Orange	31	50,245	4.64%	40,751	9,494	23.30%		26,303	26,303		36,167	36,167	(9,864)	-27.27%
South Creek	31	63,934	6.67%	58,504	5,430	9.28%	4,843	31,168	36,011	5,191	47,144	52,335	(16,324)	-31.19%
South Trail	27	31,103	3.04%	26,649	4,454	16.71%		27,482	27,482		31,094	31,094	(3,612)	-11.62%
Winter Garden	27	35,490	3.69%	32,398	3,092	9.54%	1,635	17,272	18,907	1,484	18,069	19,553	(646)	-3.30%
Windermere	27	16,420	1.77%	15,556	864	5.55%		11,644	11,644		11,349	11,349	295	2.60%
Washington Park	27	15,129	1.45%	12,691	2,438	19.21%		12,798	12,798		19,995	19,995	(7,197)	-35.99%
Eatonville	27	2,194	0.19%	1,632	562	34.44%		5,120	5,120		4,765	4,765	355	7.45%
Total	448	1,042,251	100.00%	877,749	164,502	18.74%	24,625	453,114	477,739	23,061	562,725	585,786	(108,047)	-18.44%

*MAYL Visits ~ Customer Transactions

Online Resources Usage Statistics
NUMBER OF SEARCHES
October 2009 Report for September 2009 Data and Year-End FY 2008-09 Report

FISCAL YEAR 2008 - 2009	Oct-08	NOV	DEC	Jan-09	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	YTD 08- 09	FINAL FY 08 - 09	FINAL FY 07 - 08
African-American Song Index	21	9	113	50	32	24	10	11	0	1	2	1	274	274	100
Ancestry Library Edition	4,582	3,913	5,520	5,387	4,829	4,891	5,386	5,961	8,222	8,507	5,346	6,119	68,663	68,663	98,274
Associations Unlimited	469	551	327	454	566	534	439	315	365	542	443	541	5,546	5,546	4,075
Auto Repair Reference Center	339	250	329	366	299	310	370	452	284	377	376	283	4,035	4,035	3,721
Biography Resource Center	2,825	2,226	2,243	2,810	3,704	4,051	5,175	2,599	1,509	1,627	1,461	2,457	32,687	32,687	26,570
Business & Company Resource Center	2,071	3,173	1,429	622	1,795	1,195	1,296	730	936	816	984	1,105	16,152	16,152	22,705
Business Index ASAP	47	37	38	105	114	62	66	37	83	65	33	46	733	733	654
Career Transitions												117	117	117	NA
Classical.com	90	245	388	413	333	349	235	251	152	94	74	98	2,722	2,722	1,749
Computer Database	109	85	72	71	90	131	83	84	103	86	172	346	1,432	1,432	951
Consulta	254	239	153	188	247	203	196	135	161	214	183	197	2,370	2,370	279
Countrywatch	1,343	1,051	1,103	1,531	886	1,457	3,102	1,247	979	861	230	1,084	14,874	14,874	12,655
Countrywatch -- Youth ed.	562	346	160	177	339	413	1,822	541	162	258	20	911	5,711	5,711	3,041
DearReader.com Online Book Club <i>(cumulative total of people registered)</i>	69,640	69,300	69,480	70,120	69,820	69,960	70,200	69,860	68,780	68,820	69,040	67,940	832,960	832,960	838,680
Expanded Academic ASAP	280	168	211	250	147	173	133	134	225	112	251	476	2,560	2,560	2,801
Ferguson's Career Guidance Center	366	343	271	489	413	405	506	185	266	386	176	356	4,162	4,162	2,611
First Search	1,278	1,453	1,316	1,303	1,306	1,485	1,179	1,306	1,642	1,431	596	584	14,879	14,879	21,094
Gale Virtual Reference Library e-books (FEL)	25	34	15	29	39	58	10	30	25	74	20	94	453	453	836
General Business File ASAP	78	67	85	75	104	101	127	66	122	118	52	115	1,110	1,110	1,432
General One File (formerly InfoTrac One File)	706	762	565	714	834	880	761	815	1,092	760	1,664	2,527	12,080	12,080	7,980
General Reference Center Gold	373	336	306	311	459	407	398	285	314	423	543	741	4,896	4,896	4,262
Health & Wellness Resource Center and Alternative Health Module	1,373	1,498	837	1,008	1,332	1,308	1,107	1,015	1,130	1,129	850	1,763	14,350	14,350	11,266
Health Reference Center Academic	158	111	10	56	79	101	75	78	167	188	236	432	1,691	1,691	1,216
HeritageQuest Online	4,819	4,106	3,517	4,419	4,539	6,354	6,047	5,619	4,969	6,573	6,662	5,562	63,186	63,186	72,488
Informe	11	13	4	15	23	16	9	21	13	19	49	106	299	299	289
Junior Edition - K12	202	178	97	279	91	182	111	118	53	87	66	215	1,679	1,679	1,741
Kid's Edition - K12	84	382	171	167	281	64	55	86	76	34	11	83	1,494	1,494	1,033
Learnatest	609	502	542	646	631	638	571	348	507	527	487	486	6,494	6,494	6,571
LitFinder (formerly Essay/ Poem/ Storyfinder)	343	2,265	2,328	2,425	2,092	2,306	887	2,264	2,252	1,494	2,262	2,201	23,119	23,119	3,712

Literature Resource Center		425	374	241	257	598	608	342	201	144	243	129		193	3,755	3,755	25,389
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Fiscal Year 2008 - 2009	FINAL FY 08- FINAL FY 07-													YTD 08-09	09	08
	8-Oct	NOV	DEC	9-Jan	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT				
Live Homework Help	482	463	398	497	298	438	428	388	232	104	241	371	4,340	4,340	3,519	
Mango Languages	417	386	507	609	541	629	567	530	603	740	541	584	6,654	6,654	2,315	
Mergent Online	286	275	163	195	272	242	217	151	177	212	165	212	2,567	2,567	2,145	
Morningstar	463	834	1,222	1,748	906	996	1,001	921	884	942	449	858	11,224	11,224	2,432	
Novelist Plus	406	400	650	785	771	579	666	688	846	936	872	571	8,170	8,170	7,588	
Opposing Viewpoints Resource Center	1,224	897	586	509	806	957	1,077	610	609	705	493	827	9,300	9,300	7,045	
p4A Antiques Reference	334	256	218	257	237	253	179	186	381	233	313	260	3,107	3,107	2,591	
Personal and Business Forms	150												150	150	1,236	
Pop Culture Universe	275	241	385	674	304	822	898	751	170	461	152	809	5,942	5,942	1,298	
Powermediaplus Streaming Videos	336	313	200	406	709	691	286	186	8	24	31		3,190	3,190	3,368	
Professional Collection	68	54	43	43	69	84	61	61	78	75	161	270	1,067	1,067	618	
ProQuest Newspapers	2,316	2,083	1,988	1,683	1,915	2,351	2,219	2,023	2,236	1,931	1,886	1,848	24,479	24,479	22,146	
Read the Books	38,298	29,559	23,981	28,197	22,945	21,994	18,003	17,843	12,053	11,514	14,715	29,454	268,556	268,556	253,581	
ReferenceUSA	3,561	2,616	2,283	2,315	1,795	2,589	2,629	6,404	2,070	2,880	3,716	2,698	35,556	35,556	53,718	
ReferenceUSA -- New Business			127	137	149	269	135	87	141	47	86	83	1,261	1,261	NA	
ReferenceUSA -- New Movers			20	16	23	40	30	14	10	7	14	12	186	186	NA	
ReferenceUSA-- New Homeowners			45	21	44	32	34	24	19	6	51	11	287	287	NA	
ReferenceUSA -- Lifestyles			102	31	45	52	10	33	25	12	48	47	405	405	NA	
Science Online	675	571	367	451	603	949	765	415	315	339	342	872	6,664	6,664	5,602	
SimplyMap	176	293	838	847	127	514	336	899	128	153	470	212	4,993	4,993	4,745	
SIRS Knowledge Source	1,301	992	892	527	849	1,002	848	619	567	441	589	452	9,079	9,079	7,422	
Small Business Resource Center	101	112	51	122	119	244	200	127	123	45	35	121	1,400	1,400	1,707	
Smithsonian Global Sound	38	32	92	88	25	36	31	65	66	70	75	62	680	680	175	
Standard Deviants Video (formerly known as Cerebellum Online Videos)	29	16	33	26	22	25	13	21	27	121	13	258	604	604	666	
Standard & Poors NetAdvantage	312	324	366	301	570	326	256	298	299	322	313	386	4,073	4,073	3,372	
Student Edition - K12	119	97	75	86	294	115	47	70	21	45	45	141	1,155	1,155	1,076	
Tell Me More	583	536	160	149	169	231	297	191	207	93	101	112	2,829	2,829	NA	
Tumblebooks	328	422	305	314	324	358	586	949	1,168	1,463	990	1,008	8,215	8,215	5,130	
TumbleReadables	18	26	40	26	31	5	8	16	7	19	31	62	289	289	869	
Typing Master (cumulative total of people registered)	872	930	975	1,046	1,153	1,324	1,417	1,522	1,621	1,696	1,838	1,924	16,318	16,318	6,351	
Value Line	512	545	520	3,628	2,461	2,272	2,602	2,749	9,551	12,516	4,549	2,460	44,365	44,365	2,184	
What Do I Read Next?	397	382	309	332	396	381	327	296	393	437	413	394	4,457	4,457	2,825	
Worldbook Online	1,191	1,508	1,022	893	1,035	1,726	998	1,373	612	693	635	1,170	12,856	12,856	7,476	
TOTAL NUMBER OF SEARCHES	148,750	139,180	130,834	141,696	136,029	141,192	137,869	135,304	130,380	135,148	126,791	145,728	1,648,901	1,648,901	1,642,433	

**Orange County Library System
Board of Trustees Meeting
November 11, 2009**

Actions Items

None

**Orange County Library System
Board of Trustees Meeting
November 11, 2009**

Discussion and Possible Action Items

**Orange County Library System
Board of Trustees Meeting
November 11, 2009**

**Personnel Committee Meeting:
Sara Brady ~ Chair**

**Orange County Library System
Board of Trustees Meeting
November 11, 2009**

Information

**Orange County Library System
Board of Trustees Meeting
November 11, 2009**

Director's Report

Director's Report November 2009

- Orange County Library System was awarded a WORKFORCE CENTRAL FLORIDA Award of Excellence at the State of the Workforce Summit on Thursday, October 22 at the Rosen Centre Hotel.
- OCLS welcomed 15 new Workforce Re-employment Interns to the library this month. Each Intern is working 40 hours a week and is being paid through Workforce Central Florida. They are performing a variety of functions and learning about the library and all we have to offer our community. This is community stimulus money at work. This is our third program with Workforce Central Florida. We also will have the opportunity to select three more interns in November.
- Four of our employees received Congressional Commendation Awards. Ms. Miriam (Mimi) Saunders from Congressman Grayson's office was so "ecstatic" about our classes that she called Congressman Grayson and told him about the classes and how our instructors went "above and beyond" and that the classes were "fun and enlightening." She said that she and her husband took off from work for the day and took the Word 2007 class series (taught by Valerie Dawson, Minette Elias Perez, Clementine Kreitz and Diego Diaz on October 20th). She said that she and her husband loved the classes and they have started to use Word 2007 at home. She asked Congressman Grayson if it was okay to send the class certificates in his name to recognize the instructors for their good work and he said "Yes!"
- The Florida Library Association 2010 Conference Committee accepted Vera Gubnitskaia's proposal for "Delivering Library Services Through Partnerships with Other Local government Departments." The program describes two grant funded projects. The SuperStarz project funded by the LSTA grant provided computer and library literacy classes for kids in grades 3-5 in seven city community centers. Community Development Block grant awarded to the City of Orlando included funding for library information classes for college-bound teens at two community centers. The program is scheduled for April 9, 2010, 10:15 – 11:15 am.
- Gregg Gronlund was invited to participate in a small group interview with a library innovator Mary Ross, on 14 October 2009 for an Infopeople online course called "Revisioning Reference: Exploring Innovations for Your Library". Ms. Ross had written in advance, "I am so impressed with OCLS and its use of social networking tools, innovative approaches to delivering reference services, Strategic Plan and clear commitment to customer-driven library service."
Gregg answered questions about Mobile Gamma, Questline, and Virtual Resources; as well as Vocera, use of I-Touches in reference service; relationship of branch service to service at main, E-Guides, Virtual Galleries, etc. He received very positive feedback and appreciation. The interview was recorded, and posted on the course website for the other students to access, with a discussion forum for the students to post their own comments.
- OCLS Circulation Department Head Jim Myers is one of 11 library experts who contributed to the book *Moving Materials: Physical Delivery in Libraries* published by the American Library Association in October 2009.
- The Staff Association Officers presented a check to the Coalition for the Homeless for \$725. that was from staff members who participated in the last Jeans Day. Great work Staff Association! There is a photo on our intranet of the presentation.
<http://intranet.ocls.info/Just4Fun/Photos/images/Coalition.jpg>

- Library Director Hodel has been invited to participate on Attorney General Bill McCollum's CyberSafety Advisory Panel. The group convened for its first meeting on November 3. at the office of the Regional Deputy Attorney General's Office, John Paré.
- Library Director Hodel participated in meetings of the Executive Board of the Public Libraries Board of Directors when they met in Chicago in mid October. The mission of the Board of PLA to ensure the best possible public libraries for our communities. Over two days of intense discussion, the PLA Board addressed some tough financial issues and the strategic direction for public libraries during uncertain times.
- The Orlando Memory team is delighted to announce an exciting addition to Orlando Memory. We have begun gathering oral histories from long time residents of Orlando. So far we have three wonderful interviews posted: Commissioner Patty Sheehan, Mayor Richard Crotty, and Fred Houk, a long time Citrus professional. Coming soon are interviews with Trustee Ted Maines and Commissioners Tiffany Moore-Russell and Scott Boyd. The interviews are available at www.orlandomemory.info, by clicking on the link "Oral Histories of Orlando".
- Fall is upon us and we've updated the Spooky Florida Virtual Gallery to help patrons prepare for the spookiest time of the year! <http://www.ocls.info/Virtual/Galleries/Holidays/Spookyflorida.asp>

The virtual gallery lists programs, materials, online resources, and Web sites that have a Halloween or Fall theme.

There's also a box for "Kids & Teens" that focuses on programs and content for that age group. Special thanks to Reference Central and Children's for their contributions to this gallery revamp.

- For all our customers who are sports fans, we have created a new *Basketball Virtual Gallery*. They can watch videos, find information on favorite teams or players, read a collection of books to improve their game, find a local basketball court, start a fantasy league and more! We even have a gallery for the kids where they can learn all about the game, find basketball clubs or even download fun free iPhone/iPod Touch applications with games!
- We have updated the *Native Americans Virtual Gallery*, a Web page with many resources including links to materials in the catalog (books and music!), databases, and external Web sites that will be useful for anyone interested in studying or reading up on the first Florida residents.
- Starting this month, materials that are home delivered by Priority Express Parcel (PEP) will arrive in new packaging – blue polyethylene bags that are heat sealed.

Why the change:

- △ Cost of packaging is less expensive than current padded jiffy bags.
- △ Packaging is waterproof.
- △ Packaging is still recyclable – while it can't go into recycle bins, they can be turned in where plastic bags are collected for recycling such as grocery stores.
- △ Packaging is still biodegradable – if it is thrown into the trash, the material has a special additive that will cause it to degrade when in the landfill environment.
- △ These are one-time use bags. If patrons return them, staff can just dispose of them. This means less staff time will be spent receiving, packing, and cleaning used jiffy bags!

This packaging change is for items delivered by PEP only. Patrons who receive their items through the US Postal Service will still receive them in the jiffy bags. Items routed to branch locations for pickup will also continue to be sent in jiffy bags. We will still reuse jiffy bags, so please send them to Special Services if they are returned by patrons. A bookmark will be included in every new package that is sent out to explain to patrons the change in packaging material. Information about the change is also included in the November newsletter.

- In continuing its reputation as a national model for public libraries, OCLS was recently contacted by the Seattle Public Library about our *Guide by Cell* tour. Earlier in October, the San Jose Public Library requested information about our Online Press Room.
- Orange County Library System is part of a small number of public libraries working with Redbox Automated Retail in a pilot program to provide 24-hour rental of new – release movies. During the six-month test period, the program will offer visitors to the Alafaya and South Creek Branches access to machines located outside the entrances of these two locations. Customers can use the Redbox kiosk to rent for \$1 per night the most current titles on the market and to gain DVD availability outside normal library operating hours. A percentage of the proceeds will go to support the library. The provision of this for fee service will not affect the development of our own DVD collection. OCLS will continue to provide a wide array of new release films for our card holders. These kiosks are intended as an enhancement for after-hours access and the ability to access a particular title that you just have to see now! Each Redbox kiosk will offer about 700 DVDs representing about 200 movie titles. Other public libraries participating in the pilot program include Princeton, N.J.; Charlotte, N.C.; Baltimore County, MD.; and Palos Verdes, CA. The program will be evaluated at the end of six months, and determination made whether to continue the partnership with Redbox.
- We introduced Reading Companion this month at OCLS. Reading Companion is self paced software that allows individuals to learn to read as well as improve their reading skills. This software was received as a result of a grant from IBM. Three locations currently offer classes and open labs to allow practice- Hiawassee, South Trail and Southeast. We have 41 users to date and they have had a combined 1107 logins.
- OCLS now has *The New York Times* on Digital Microfilm™ from ProQuest. We have access back to 2008 and we will continue receiving it in this format instead of the old fashioned microfilm. It offers remote full-image newspaper content, available to our patrons from home. We do not anticipate having the *Orlando Sentinel* available in this format, but hope we can add *USA Today* if they make it available. This will be available to patrons starting Monday, November 9.
- *Grzimek's Animal Life* is now available to patrons. This database covers more than 4,000 species categorized by Amphibians, Birds, Fish, Insects, Invertebrates, Mammals and Reptiles. This knowledge portal includes information on evolution, habitat, behavior and more. This resource is updated continually and includes thousands of interactive photos, maps, videos and audio tracks.
- As part of our commitment to being “green,” staff will soon have the option to receive their W-2 forms electronically. W-2s can be viewed and printed from ATS, the same website where they access paystubs using the same ID and password. Benefits of this new feature include:

△ Ability to access the information from anywhere in the world. All that’s needed is a computer with Internet access.

traditional bonnets, dresses and quilts. A question and answer session will follow, as well as a book signing. She will also have some of her Amish jams, salsas, and sorghum available for purchase.

Counsel for Caregivers Seminar

Orlando Public Library, Albertson Room

Thursday, November 19, 12:10 p.m.

Having trouble juggling your work and caregiving responsibilities? Let us lend you a helping hand of healing at the Counsel for Caregivers Seminar. Each month a different organization will present information and resources to help caregivers ease their workload. This month, Nancy Squillaciotti with Alzheimer's Resource will discuss how to care for someone with Alzheimer's. Attend this seminar presented by OCLS, Orange County's Commission on Aging, and bring balance to your life. Registration required. E-mail officeonaging@ocfl.net or call 407.836.7446 to register. Lunch will be provided to the first 50 attendees.

Tales of Zoftic

Orlando Public Library, Children's Library

Friday, November 6, 11 a.m.

Enjoy a puppet show based on the book Tales of Zoftic. Hear stories of Zoftic the black lab and her friends as they walk up and down and all around the town. Ages 5 and under.

Paws to Read

Herndon Branch	Saturday, November 7, 11:30 a.m.
North Orange Branch	Saturday, November 14, 11:30 a.m.
South Creek Branch	Saturday, November 14, 11:30 a.m.
Alafaya Branch	Saturday, November 28, 11:30 a.m.
Orlando Public Library	Saturday, November 28, 11:30 a.m.
West Oaks Branch	Saturday, November 28, 11:30 a.m.

All end at 1 p.m.

Sign up to practice your reading skills by reading aloud to a loveable, furry listener. Be An Angel Therapy Dogs Ministry presents this reading program for children with certified-therapy dogs. Seating is limited. Call 407.835.7323 to register.

Canine Social

Southwest Branch	Saturday, November 7, 1 p.m.
Windermere Branch	Saturday, November 14, 1 p.m.

Bring your dog for a pooch powwow and mingle with other friendly canines and their owners. Receive free flavorful dog treats from Woof Gang Bakery. Enter a raffle for Woof Gang Bakery gift certificates and browse the library's collection of dog-related books. Grab the leash and bring the family for a fun event with your furry friend!

Young Reader's Day

Herndon Branch

Wednesday, November 4, 4 p.m.

Celebrate Young Reader's Day by making a hand-crafted bookmark to take home.

Family Movie Night

Winter Garden Branch

Thursday, November 5, 6:30 p.m.

Movie: The Battle for Terra

Plot: A peaceful alien planet faces annihilation, as the homeless remainder of the human race sets its eyes on Terra. Mala, a rebellious Terrian teenager, will do everything she can to stop it.

West Oaks Bedtime Stories

West Oaks Branch

Thursday, November 5, 7 p.m.

Thursday, November 19, 7 p.m.

Dress up in your comfy pajamas and bring your favorite blanket or stuffed animal for bedtime stories. Call 407.835.7323 to register.

Alphabet Bites

Herndon Branch

Fridays, November 6, 13, 20, 10:30 a.m.

Zoom! Zoom! Get on your way to kindergarten with an alphabet tour. It's as easy as A, B, C! Warning! Frequent stops at your favorite letters! Preschoolers will learn school skills and get the wheels turning toward reading. Ages 3-5. Seating is limited. Call 407.835.7323 to register in advance. This program is funded in part by the Target Community Giving Grant.

Hanging Out at the Porch

Orlando Public Library, Children's Library

Every Friday at 3 p.m.

Hang out in the porch area of the Children's Library every Friday afternoon for different games, crafts and more. Recommended for school aged up to age 18.

Cuentame un Cuento/Tell Me a Story: Bilingual Stories & Fun!

Orlando Public Library,

Children's Library Saturday, November 7, 11 a.m.

Winter Garden Branch Wednesday, November 11, 4:30 p.m.

Venga y disfruten de cuentos bilingües y actividades de arte para niños. Come enjoy bilingual stories and crafts for children. The Library provides an interactive storytime in English and Spanish suitable for speakers of either or both languages. Programs are designed for ages 3 and up, and the whole family is welcome! The program at Winter Garden will repeat the second Wednesday of each month through December.

Mad Libs

Edgewater Branch

Saturday, November 7, 2 p.m.

Today I squished the zucchini and danced with a fish. LOL! Create your own crazy Mad Libs and outrageous stories like this one. Bring your imagination and prepare to laugh out loud.

Super-Sized Stories

South Trail Branch Saturday, November 7, 2 p.m.

Orlando Public Library,

Children's Library Saturday, November 7, 3 p.m.

Supersize your storytime with tall tales and larger than life stories. Stick around for activities and crafts that are tons of fun. Ages 6-12.

Preschool: How I Feel

Alafaya Branch Tuesday, November 10, 2 p.m.

Orlando Public Library,

Children's Library Saturday, November 14, 3 p.m.

Eatonville Branch Tuesday, November 17, 10:30 a.m.

North Orange Branch Tuesday, November 17, 10:30 a.m.

Preschoolers, how do you feel? Put a smile on your face and come to the library for a program just for you! Enjoy great stories, games and crafts all about feelings. Ages 3-5.

I'm So Board

Edgewater Branch

Thursday, November 12, 6 p.m.

We've got the cure for your case of "boardom." Have a fun-filled evening with your family, and play classic board games at the library.

World Kindness Day

Winter Garden Branch

Thursday, November 12, 4 p.m.

Celebrate World Kindness Day by making greeting cards for housebound seniors and paying tribute to our greatest generation.

Squeeze In Some Fun with Squirt!

Herndon Branch

Saturday, November 14, 11:30 a.m.

Have you met the library's "main squeeze" Squirt? He's big, round, and a whole lot of orange! Meet our mascot and kick back with cool stories and crafts. Ages 3 and up.

Family Film Fun

Edgewater Branch

Saturday, November 14, 2 p.m.

Movie: *A Charlie Brown Thanksgiving*

Plot: See what happens when lovable Charlie Brown attempts to throw together a Thanksgiving dinner with familiar friends Peppermint Patty, Linus, Snoopy, and Woodstock.

What's Bugging You?

North Orange Branch Saturday, November 14, 2 p.m.

Orlando Public Library,

Children's Library Saturday, November 21, 3 p.m.

Learn all about creepy, crawly critters with stories, games and activities that will make your skin crawl. Ages 6-12.

America Recycles Day

Herndon Branch

Monday, November 16, 4 p.m.

Make a take-home "green" craft using only recycled materials in honor of America Recycles Day.

I Love to Write

Winter Garden Branch

Monday, November 16, 4 p.m.

If you heart writing, then come celebrate I Love to Write Day with Mad Libs and poetry. Share your love for words and write something to take home.

Herndon Bedtime Stories

Herndon Branch

Monday, November 16, 6:30 p.m.

Bring your favorite blanket and stuffed animal for a fun-filled night of bedtime stories, songs and snacks.

Third Thursday Pajama Jamboree

Windermere Branch

Thursday, November 19, 6 p.m.

Come dressed in your favorite pajamas for a fun craft, bedtime story, and milk and cookies!

Let's Talk Turkey

Edgewater Branch

Saturday, November 21, 2 p.m.

Gobble! Gobble! Bring something new to the table on turkey day this year. It's time to make terrific table decorations to celebrate Thanksgiving. Ages 6-12.

Mad Hatter Tea and Trivia Party

Herndon Branch

Monday, November 23, 4 p.m.

Fall down the rabbit hole all over again as we celebrate the anniversary of the publication of Alice's Adventures in Wonderland. Attend the Mad Hatter's tea party and play a fun trivia game.

Play Outside the Box

Winter Garden Branch

Wednesday, November 25, 4 p.m.

Open up the box and play! It's National Game and Puzzle Week so stop by for board game fun with your friends.

Good Grief

Winter Garden Branch

Tuesday, November 24, 4 p.m.

Love the Peanut's gang? Come celebrate the birthday of cartoonist Charles Schulz with a short movie and a take-home craft.

Gaming @ OCLS

Orlando Public Library, Children's Library

Saturday, November 28, 3 p.m.

Get your game on at the library! Join us for action-packed fun with the latest games. Ages 6-18. For more information call 407.835.7323.

Alafaya

On Saturday, October 3rd, Yo Canto en Espanol was presented with a total of 15 attendees.

Alafaya presented The Benefit of a Raw Food Diet, with 15 attendees on Wednesday, October 7th.

On Thursday, October 8th, the branch held a Peace Corps Information Session with a total of 39 adults.

On Saturday, October 10th, the Orange County Fire Rescue team presented. Life of a Firefighter, a program for children and their parents to look inside a fire truck, spray the water and talk to male and female firefighters about fire safety. 76 people attended.

Preschool Fall Festival was held at the branch on Saturday, October 17th with a total of 16 attendees. Gaming night was held on Wednesday, October 21st with a total of 11 attendees.

On Saturday, October 24th, the Anime club held a program called Shinigami Shindig. Teens participated in games, food and fun! They had 15 people attended.

Alafaya celebrated fall with a Spooky Stories program on Saturday, October 31st with 28 attending.

Eatonville

For the month of October the Eatonville Branch hosted a total of 12 programs. Seven of these programs were held during our first celebration of Teen Read Week: Read Beyond Reality. The pre-kickoff began with Saturday at the movies with our feature film, Aliens vs. Monsters. Other programs offered included gaming, Tween Read-A-Thon, spooky stories, and craft mania. The weeklong celebration reached out to 43 members of our community. Parents and children shared that they would like to see more reading programs combined with fun learning activities. Some of the remaining programs included children, teens, and adult were Just Don't Say Cheese, Wild Things Rumpus, and Preschool Fall Festival entertained a total of 49 attendees.

The month ended with the showing of Ice Age Dawn of the Dinosaur on Friday October 30th, at 1:00 p.m. The patrons laughed to the funny antics of the Ice Age gang.

Headstart for the Town of Eatonville officially reopened on Monday, October 19th. Parents who were affected by the late start are elated at having their children return to their neighborhood branch programs.

Edgewater

Edgewater not only beat last year's computer class attendance number compared to October 2008 by 36% (153 to 208), but this is also an all time computer class attendance record for that location!

14 people participated in our Teen Gaming Night on October 27th, nearly doubling our typical attendance for this program.

Several Edgers dressed up on Friday and Saturday for Halloween. We had a bumblebee, two cowgirls, two witches, a Florida tourist, a newsie from the 20's, a hippy from the 60's and a sock hop girl from the 50's. Our patrons loved it and we had 10 attendees for our Spooky Stories program on the 31st.

Herndon

The Herndon branch hosted a Welcome to Your Library Program for Homeschoolers on October 7th which had 14 patrons participate.

Nine patrons enjoyed Herndon's Meet the Artist program on October 10th featuring the art of Tony Tucker on display through November.

The Orlando Police Department provided crime prevention tips including Halloween Safety to 10 patrons on October 17.

Hiawasse

On Monday, 5 October, there were 20 teens at the monthly Teen Gaming Night dancing and gaming their way to fun and fitness.

This month Hiawasse hosted two health related programs called "Let's Talk About Prescriptions" on 12 and 13 October with 11 patrons at one program and 18 patrons at the other.

On Thursday, 10/15, there were ten people at the "Breast Cancer Awareness Program" which was the third health related program for October.

This month Hiawasse continues tagging the collection in preparation for self check out at the new location. It appears tagging will be finished ahead of the originally anticipated time of three months.

North Orange

WII Love Gaming!@ North Orange was held October 08, 2009. 5 teens attended our gaming night.

Glenda Castillo facilitated North Orange Branch's English Chatter on October 09, 2009, serving 10 participants.

North Orange Branch hosted Paws to Read on Saturday, October 10, 2009. Three companion dogs listened attentively to books read by 15 children.

Wild Thing Rumpus Children's program entertained 14 participants on Saturday, October 10, 2009. North Orange staff member, Kris Geoffrey, read the original story and made crafts associated with the book to kick-off the new 'Where the Wild Things Are' movie.

Dinosore Lore entertained 21 attendees at the North Orange children's program on Tuesday, October

13, 2009. The Central FL Zoo brought a variety of animal species to share with participants.

On Tuesday, October 20, 2009, 15 pre-schoolers attended North Orange's Preschool FALL FESTIVAL. The children read stories and made bird feeders from large pretzels covered in peanut butter and rolled in bird seed!

GROWS, a local Apopka non-profit group, had their very own Story Time on Wednesday, October 21, 2009 at North Orange. 18 pre-schoolers came by for stories and fun.

A Spooky Stories children's program was conducted by North Orange staff *in costume* on Saturday, October 31, 2009. 37 people came to the Branch dressed up for the occasion to receive lots of candy and have some spooky fun!

Every Wednesday the North Orange Branch continues to draw big crowds for our Children's programs. Story Book Fun, Toddler Time, and Tiny Tales attendance for the month of October was 510. That is an average attendance of 43 participants per session!

South Creek

Over 1,400 people came out to visit the branch's 7th anniversary on Saturday, October 24 which featured a book sale and events all day long. The book sale brought in over \$380 and events included face painting, a dance recital, and a visit from the local fire department, complete with a tour of their fire engine.

On Sunday, October 25 the branch threw a Halloween party for preschoolers and their parents and 74 people attended.

The branch had 39 children's events this month. The most popular storytime was the October 12 Storybook Fun which had an attendance of 36 patrons.

This month's Paws to Read program drew an attendance of 43 people.

Our Citizenship Inspired course was completed this month. There was an average of 29 people per class.

There were 128 computer classes offered and 1,142 patrons attended.

The doorcount for the month was almost 30,000 people.

South Trail

South Trail hosted Alphabet Bites during Wednesday mornings in October. It was a huge success with an average of 68 people per session. Children learned their alphabet and made crafts each week.

Practice Makes Perfect continues to draw an average of 20 attendees each Wednesday evening.

Smarty Pants presented at South Trail on Friday mornings draws an average of 20 attendees each session.

The Orange County Fire Department presented The Life of a Fire Fighter on October 14. 44 people watched as fire fighters demonstrated their equipment and explained fire fighting techniques.

Another session of Citizenship Inspired began at South Trail on October 31. 7 people are participating in the class.

Southeast

The public was invited to celebrate Fall with stories, games and activities at the Preschool Fall Festival on October 3. There were 40 attendees.

In honor of Hispanic Heritage Month, the Southeast Branch hosted a Salsa Dance Program on October 10. Participants learned the basics of salsa turns, rhythm, footwork and partnering. There were 24 attendees.

In partnership with the Adult Literacy League, the Southeast Branch began a series of English Conversational Workshops on October 14. A certified ESOL instructor holds workshops every Monday and Wednesday. There have been 144 attendees at the five sessions held thus far.

On October 29, Valencia Community College admissions staff hosted a program where patrons could ask questions and get information about college admissions. There were 11 attendees.

The Southeast Branch hosted a Halloween Bash on October 31. Patrons were encouraged to dress for the event, enjoy sweet treats, parade around the library and watch a Halloween movie. Special guests included State Representative Daren Soto, Orange County Commissioner Mildred Fernandez and Orlando City Commissioner Tony Ortiz.

The Southeast Branch is launching the use of U.S.A. Learns, a free site for adults to learn English and improve basic reading, writing, speaking and life skills. The first class will be offered to the public on November 4.

Southwest

In honor of National Pizza Month, thirty-eight Southwest patrons learned about eco-friendly cooking on October 12th from Anthony's Coal Fired Pizza and tasted the results.

On Tuesday, October 13th the Southwest Book Club hosted Carol Everhart of Orlando Talk who lead a discussion on Florida history and the month's book club selection, A Land Remembered by Patrick D. Smith. 20 people attended the event which included a display of several artifacts from the book's historical period such as clothing, tools, currency and hardtack as a snack for the attendees.

Seven Southwest patrons learned 5 Ways to Shoot Photos Like a Pro with Arturo Macias on October 15th.

On October 28th, 43 Southwest patrons enjoyed Autumn-themed stories and activities. After the story time, the costumed children were led in a small parade around the branch.

Washington Park

On October 10, Patsy Williams from the Washington Park branch attended Creating Health Awareness in the Community presented by Universal Orlando Foundation Boys & Girls Club. Approximately ten vendors participated in this event. Attendees were able to have their blood

pressures checked and they also received a massage. The event was well attended with 54 people visiting the OCLS table.

Staff member, Maria Ortiz from Washington Park had a bilingual fire safety program for 18 patrons to celebrate Fire Prevention Month. The children had fun while competing in a matching bilingual word game. The activities also included a story and a movie. At the end of the program, they were given pencils, bookmarks and each child received a fire hat.

West Oaks

Adult GED students, ages 18 - 72, and their teachers from the Evans Adult Learning Center were given a West Oaks Library tour and a Learn A Test database demonstration. Several of the students applied for library cards.

Two extreme Halloween make- up demonstration programs were presented by a West Oaks staff member. Attendees learned how to use make up to create scars, burns, bruises. The programs were attended by both adults and young people.

The Ocoee Police Department present a program entitled Stay Safe for a family audience and the Ocoee Fire Department brought a fire truck to the library for their Stop Drop and Roll presentation.

Two "Talk About Prescriptions " programs were presented by Walgreens this month.

Winter Garden

Spanish Chatter remains a very popular weekly program at Winter Garden, averaging ten people each Tuesday evening.

The Winter Garden Fire Department paid a (non-emergency) visit to the branch on Saturday, October 17th. The chief brought a pumper truck and firefighters for a presentation on fire safety in the home. The event was attended by 56 people.

Walgreen's Pharmacy hosted the "Prescriptions and You" program, answering questions from patrons on issues from drug interactions and generic equivalencies to H1N1 vaccines and flu illnesses. 11 patrons attended.

**Orange County Library System
Board of Trustees Meeting
November 11, 2009**

Librarian's Initiative Summary

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Orange County Library System

Librarian Initiative Summary

Prepared for the Board of Trustees

October 31, 2009

The quarterly *All Librarian's Meeting* was held on October 15, 2009.

No agenda items were offered in advance of this meeting by the participants.

A brief discussion was held regarding the attempts of a private firm to replace public library administration in various library systems in Florida and other states. Currently, this firm has not pursued the matter with the Orange County Public Library System. Several Librarians and Administrators in attendance expressed the view that the best way to avoid this possibility was to continue to provide the highest possible service in the most cost effective manner.

The issue of occasional conflict between the need to serve patrons and the completion of project work on a timely basis was also addressed. There was general consensus that this matter is usually resolved through discussion with the appropriate manager or supervisor. Still, a few expressed concern over the perceived pressure to handle these multiple tasks. It was also noted, however, that a study was already underway - initiated by the manager - to evaluate this and to eliminate non-essential tasks. Four action items were identified:

- Complete the evaluation of non-essential tasks and implement the findings
- Investigate the installation of additional software to increase the locations where project work can be done
- Explore the possibility of increasing "blocks" of scheduled project time where possible (e.g., one two hour block versus two one hour blocks)
- Assign additional Librarians from branches to some project work, like Virtual Galleries

The facilitator led a discussion about change. The focus was on the rapid nature of change, how challenging economic conditions increases both the pace and the amount of change in the workplace, and the need to adapt. Critical coping skills were offered to the group as a basis for personally managing the challenges of our changing work environment.

There was an inquiry regarding the recent grant the Orange County Library System was awarded in conjunction with three other systems. After an explanation of the purpose of the grant (increase flexibility and reduce costs by moving from vendor provided to open source software), there was general agreement that the grant, once again, reflects well on OCLS's reputation and ability to innovate.

The next *All Librarian's Meeting* will be held in January, 2010.

**Orange County Library System
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Public Comment: Non-Agenda Items