

MEETING MINUTES
ORANGE COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES

January 9, 2020 ~ 6:00 p.m.
Eatonville Branch Library
200 East Kennedy Boulevard
Eatonville, Florida 32751
407.835.READ (7323)

Library Board Present: Lisa Franchina (1/0); Marucci Guzmán (1/0);
 Ted Maines (4/0 - City); Richard Maladecki (1/0);
 Nicole Benjamin (4/0 – City)

Administration Present: Mary Anne Hodel; Debbie Tour; Danielle King; Steve Powell;
 Ricardo Viera; Bethany Stone; Kris Shoemaker;
 Milinda Neusaenger

- 20-001 I. **Call to Order**
 President Maladecki called the meeting to order at 6:02 p.m.
- II. **Public Comment Policy & Procedures**
- 20-002 III. **Approval of Minutes: Library Board of Trustees Meeting ~ December 11, 2019**
 Trustee Maines, seconded by Trustee Franchina, moved to approve the minutes of the December 11, 2019 Library Board of Trustees Meeting. Motion carried 4-0.
- 20-003 IV. **Staff Presentations: Eatonville Welcome: Patrice Florence-Walker**
- 20-004 V. **Financial Statements and Summaries:**
 ➤ **Final FY 2019 Financial Statements**
 ➤ **December 2019 Financial Statements**
 Trustee Benjamin arrived at 6:11 p.m.
- 20-005 VI. **Dashboard: December 2019**
- 20-006 VII. **Action Items: None**
- 20-007 VIII. **Discussion and Possible Action Items**
- 20-008 **Director’s Goals FY 2020: 1st Quarter Update ~ Trustee Nicole Benjamin**
 Trustee Benjamin reported that Director Hodel is up to date with her goals.
- 20-009 **Strategic Plan FY 2020: 1st Quarter Update**
 Director Hodel reported that staff are where they should be on action items and that items are ahead of schedule.
- 20-009.1 **Customer Resolution Procedure: Isa Vogel**
 Mrs. Isa Vogel was trespassed on November 21, 2019 for a comment, that was considered a threat, while on the phone with staff in the Questline Department. Mrs. Vogel stated on the call that she was ill and asked that her husband pick up her book that was being held and checked out to her. Staff explained that there are privacy laws in Florida that prevent staff from allowing items to be picked up by someone other than the cardholder. During the conversation, Mrs. Vogel became upset and she mentioned bringing a weapon into the library which is considered a threat and violation of the Rules of Conduct #9-B. Rule #9B states: “Engage in conduct that poses an immediate threat to the safety of Library staff or individuals. Such conduct includes, but is not

limited to, threatening physical harm or unwelcoming touch.” Mrs. Vogel previously submitted a trespass appeal letter and the Trespass Review Committee upheld the trespass. Mr. Sandford Vogel addressed the Board on behalf of his wife and asked the Board to rescind her trespass. Chief Branch Officer King briefed the Board about the interactions with Mrs. Vogel and stated that due to the seriousness of the rule that was violated, staff recommend the board uphold Mrs. Vogel’s trespass warning. She further stated that the goal of OCLS is to create a healthy, safe and comfortable environment for all visitors and staff. Staff believe that enforcing the Rules of Conduct will create a safer environment for the community, customers and staff.

Vice President Guzmán left the meeting at 6:35 p.m.

Board discussion ensued regarding the documents and voice recording of the phone call with Questline staff. The Board also discussed if Mrs. Vogel is a threat to the Library, as well as the adherence to the Rules of Conduct.

Trustee Maines, seconded by Trustee Benjamin, moved to uphold the trespass warning of customer Isa Vogel for violating rule #9B of the Library’s Rules of Conduct. Motion carried 3-1 with Trustee Franchina voting nay.

Vice President Guzmán returned to the meeting at 6:44 p.m.

20-010 IX. **Information**

20-011 **Director’s Report**

- Work on replacement of the Main Library’s emergency generator gets started next week.
- The renovations to the bathrooms at the Southeast branch have been completed and the branch opened as scheduled. All three bathroom renovations opened on time and under budget and have been positively received by the branch’s customers.
- The Voice Over IP contract has been signed this week. Final implementation will be completed by June 2020.
- Staff from the library met with Orange County officials on the 23rd to discuss ways to cooperate with the nationwide decennial census taking place.
- An engineering survey on two parcels in Horizon West is being conducted by Borelli & Associates. The work should be completed in February. Their report is expected by the end of February.
- The Melrose Center received word that the television version of *Melrose in the Mix* live recording session series premiered on WUCF-TV on Thursday, January 24 at 8:30 p.m. The first episode will feature local artist Terri Binion.
- *New York Times* bestselling author, Debbie Macomber will be speaking during the Library After Hours event “An Evening with Debbie Macomber” at 7:30 p.m. on Friday, January 31st at the Orlando Public Library.

Director Hodel submitted her request to retire from OCLS in about a year. The Board congratulated her on her esteemed tenure at OCLS and congratulated her for her retirement plans.

President Maladecki requested information for the procedure to hire a new CEO so that the Board will have clarity of what a national search would entail.

20-012 **Public Comment: Non-Agenda Items**

X. **Adjournment**

Trustee Franchina, seconded by Trustee Maines, moved to adjourn the meeting. Motion carried 5-0. President Maladecki adjourned the meeting at 7:04 p.m.

Next Meeting Dates: February 13, 2020 ~ Orlando Public Library; 101 East Central Boulevard; Orlando, Florida 32801 ---
March 12, 2020 ~ Orlando Public Library – Melrose Conference Room; 101 East Central Boulevard; Orlando, Florida
32801.

Florida Statutes section 286.0105: If any person desires to appeal any decision with respect to any matter considered at a Library Board of Trustees meeting, such person will need a record of the proceedings; for this purpose, such person may need to ensure that a verbatim record of the proceedings is made to include the testimony and evidence upon which the appeal is to be based.

In accordance with the Americans with Disabilities Act, any person requiring special accommodations to participate in this proceeding due to a disability as defined by ADA may arrange for reasonable accommodations by contacting the Director's Office on the fifth floor of the Main Library in person or by phone at 407.835.7611 at least two days prior to the meeting.