

MEETING MINUTES
ORANGE COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES

December 11, 2019 ~ WEDNESDAY

Orlando Public Library
101 East Central Boulevard
Orlando, Florida 32801
407.835.READ (7323)

Library Board Present: Lisa Franchina (12/0); Marucci Guzmán (12/1);
Ted Maines (3/0 - City); Richard Maladecki (12/0);
Nicole Benjamin (3/0 – City)

Administration Present: Mary Anne Hodel; Debbie Tour; Danielle King; Steve Powell;
Ricardo Viera; Bethany Stone; Kris Shoemaker;
Milinda Neusaenger

19-162 I. **Call to Order**

President Maladecki called the meeting to order at 6:03 p.m.

II. **Public Comment Policy & Procedures**

19-163 III. **Approval of Minutes: Library Board of Trustees Meeting ~
November 14, 2019**

Trustee Maines, seconded by Trustee Franchina, moved to approve the minutes for the November 14, 2019 Library Board of Trustees Meeting. Motion carried 4-0.

19-164 IV. **Staff Presentations: Melrose Update Video ~ Steve Powell**

19-165 V. **Financial Statements and Summaries: November 2019**

CFO Shoemaker gave the Board an update regarding the Branch renovation projects. He reported that the Southwest and South Trail projects have been completed and that the Southeast project is in progress. He also introduced new Construction and Contract Manager, Billy Warren to the Board.

19-166 VI. **Dashboard: November 2019**

COO Powell updated the Board regarding the Macmillan Publishing embargo on e-books. So far, only one title has been impacted.

19-167 VII. **Action Items**

19-168 **Resolution Honoring Library Board of Trustee Lisa Franchina**

Minutes of a regular meeting of the Board of Trustees of the Orange County Library System, Orange County Florida, held in the City of Orlando on the 11th day of December, 2019, at 6:00 pm, prevailing Eastern Time.

PRESENT: Richard Maladecki; Marucci Guzmán; Ted Maines; Lisa Franchina

1. Whereas Lisa Franchina has dedicated 8 years faithfully serving on the Orange County Library System Board of Trustees from January 2012 to December 2019;
2. Whereas Lisa Franchina served as President of the Library Board of Trustees from November 2015 to October 2019;
3. Whereas Lisa Franchina provided wise counsel and strong leadership as the Library System grew and developed;
4. Whereas Lisa Franchina strongly supported the Library System's programs and services with ideas, suggestions and advice;

5. Whereas Lisa Franchina never failed to make her many decisions solely for the community's benefit;
6. And whereas her legacy is one of service and commitment;

Now be it resolved that the Orange County Library System Board of Trustees publicly recognize, honor, thank and congratulate Lisa Franchina for her excellent and amazing service to the Orange County Library System. AYES: 4

Orange County Deputy Chief of Staff, Carol Burkett recognized Lisa Franchina on behalf of Orange County Mayor Jerry Demings. She thanked and congratulated Ms. Franchina for her dedicated 8 years of service on the Library Board. Ms. Burkett stated that Ms. Franchina has tirelessly worked to promote and strengthen the Library System for all of our citizens in the City of Orlando and Orange County. She has actively promoted the Library at every opportunity and has steadfastly supported the very best services for all of our residents. She understands the continuing and evolving role of the library in our dynamic community.

19-169

Resolution Honoring Library Board of Trustee Ted Maines

Minutes of a regular meeting of the Board of Trustees of the Orange County Library System, Orange County Florida, held in the City of Orlando on the 11th day of December, 2019, at 6:00 pm, prevailing Eastern Time.

PRESENT: Richard Maladecki; Marucci Guzmán; Ted Maines; Lisa Franchina

The following was offered by Trustee Franchina and supported by Vice President Guzmán:

1. Whereas Ted Maines has dedicated 11 years and 5 months faithfully serving on the Orange County Library System Board of Trustees from July 2008 to December 2019;
2. Whereas Ted Maines served as Vice President of the Library Board of Trustees from November 2009 to October 2012;
3. Whereas Ted Maines served as President of the Library Board of Trustees from November 2012 to October 2015;
4. Whereas Ted Maines provided steady guidance and strong leadership as the Library System grew and developed;
5. Whereas Ted Maines diligently supported the Library System's programs and services for the community's benefit;
6. And whereas his legacy is one of service and commitment;

Now be it resolved that the Orange County Library System Board of Trustees publicly recognize, honor, thank and congratulate Ted Maines for his excellent and amazing service to the Orange County Library System. AYES: 4

Orlando Mayor Buddy Dyer presented Ted Maines with a proclamation from the City of Orlando, congratulating and thanking Mr. Maines for his 11+ years of dedicated service to the Orange County Library System.

President Maladecki stated to Trustees Franchina and Maines that they have served as inspiration to him both through their actions demonstrating care and great sense of pride while serving on the Library Board.

Trustee Benjamin arrived at 6:23 p.m.

19-170 VIII. **Discussion and Possible Action Items**

Trustee Maines broached the subject of how Staff approach customers who are autistic and how they handle situations when the customer may cause a disruption to other customers in the library. The Board noted the training that had previously been provided and the online training that is also available. They discussed providing further, more comprehensive training, to help Staff to know how to better respond to disruptions and to deescalate a situation. Discussion ensued and Director Hodel stated she would like to pursue more training for Staff, because it is the Staff's intention that the Library is a welcoming place for everyone. Trustee Maines requested for the record to reflect that the Library did nothing wrong in the handling of the reported social media complaint.

19-171 IX. **Information**19-172 **Director's Report**

- The Library has received the right of entry to the two parcels in Horizon West, preparatory to the testing of both, so the Library can better make a selection between the two.
- The deadline for the Melrose Awards submission was Monday. We received 42 submissions, one more than last year. The vetting and subsequent voting will then take place, prior to the awards ceremony in February.
- Plans are underway to expand taking passport applications on Sundays, in the near future.
- Southeast Branch has passed the plumbing inspection, so work can proceed to finish the bathrooms renovations.
- Danielle King has been tapped as one of nine selectors for the American Library Association's Libraries Build Business grant project. She, along with the other members of the national committee, will review and select the winners of the ALA for Business grants. OCLS is very proud to have Danielle be a part of this important group. The library was asked to participate due to our strong reputation for having successful initiatives in supporting local opportunities for business ventures.

19-173 **Public Comment: Non-Agenda Items**

Jonathan Blount – Orange County Resident and Library Card Holder, spoke to the Board regarding homelessness.

X. **Adjournment**

President Maladecki adjourned the meeting at 7:03 p.m. MB LF motion carried 5-0.

Next Meeting Dates: January 9, 2020 ~ Eatonville Branch Library; 200 East Kennedy Boulevard; Eatonville, Florida 32751.
 --- February 13, 2020 ~ Orlando Public Library; 101 East Central Boulevard; Orlando, Florida 32801

Florida Statutes section 286.0105: If any person desires to appeal any decision with respect to any matter considered at a Library Board of Trustees meeting, such person will need a record of the proceedings; for this purpose, such person may need to ensure that a verbatim record of the proceedings is made to include the testimony and evidence upon which the appeal is to be based.

In accordance with the Americans with Disabilities Act, any person requiring special accommodations to participate in this proceeding due to a disability as defined by ADA may arrange for reasonable accommodations by contacting the Director's Office on the fifth floor of the Main Library in person or by phone at 407.835.7611 at least two days prior to the meeting.