

AGENDA
ORANGE COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES

November 9, 2017 ~ 6:00 p.m.

**Orlando Public Library
101 East Central Boulevard
Orlando, Florida 32801
407.835.READ (7323)**

- 17-146 I. **Call to Order**
- II. **Public Comment Policy & Procedures**
- 17-147 III. **Approval of Minutes: Library Board of Trustees Meeting ~
October 12, 2017**
- 17-148 IV. **Staff Presentation: Customer Service Training ~ Debbie Tour**
- 17-149 V. **Financial Statements and Summaries: October 2017**
- 17-150 VI. **Statistics and Summaries: October 2017**
- 17-151 VII. **Action Items:**
- 17-152 **Study Room Policy: Debbie Tour**
- 17-153 VIII. **Discussion and Possible Action Items**
- 17-154 IX. **Information**
- 17-155 **Director's Report**
- 17-156 **Public Comment: Non-Agenda Items**
- X. **Adjournment**

Next Meeting Dates: WEDNESDAY December 13, 2017 ~ Orlando Public Library; 101 East Central Boulevard; Orlando, Florida 32801 --- January 11, 2018 ~ Winter Garden Branch Library; 805 East Plant Street; Winter Garden, Florida 34787.

Florida Statutes section 286.0105: If any person desires to appeal any decision with respect to any matter considered at a Library Board of Trustees meeting, such person will need a record of the proceedings; for this purpose, such person may need to ensure that a verbatim record of the proceedings is made to include the testimony and evidence upon which the appeal is to be based.

In accordance with the Americans with Disabilities Act, any person requiring special accommodations to participate in this proceeding due to a disability as defined by ADA may arrange for reasonable accommodations by contacting the Director's Office on the fifth floor of the Main Library in person or by phone at 407.835.7611 at least two days prior to the meeting.