

**AGENDA**  
**ORANGE COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES**

**January 9, 2020 ~ 6:00 p.m.**  
**Eatonville Branch Library**  
**200 East Kennedy Boulevard**  
**Eatonville, Florida 32751**  
**407.835.READ (7323)**

- 20-001      I.      **Call to Order**
- II.      **Public Comment Policy & Procedures**
- 20-002      III.      **Approval of Minutes: Library Board of Trustees Meeting ~  
December 11, 2019**
- 20-003      IV.      **Staff Presentations: Eatonville Welcome: Patrice Florence-Walker**
- 20-004      V.      **Financial Statements and Summaries:**  
                 ➤ **Final FY 2019 Financial Statements**  
                 ➤ **December 2019 Financial Statements**
- 20-005      VI.      **Dashboard: December 2019**
- 20-006      VII.      **Action Items**
- 20-007      VIII.      **Discussion and Possible Action Items**
- 20-008      **Director's Goals FY 2020: 1<sup>st</sup> Quarter Update ~ Trustee Nicole Benjamin**
- 20-009      **Strategic Plan FY 2020: 1<sup>st</sup> Quarter Update**
- 20-009.1      **Customer Resolution Procedure: Isa Vogel**
- 20-010      IX.      **Information**
- 20-011      **Director's Report**
- 20-012      **Public Comment: Non-Agenda Items**
- X.      **Adjournment**

**Next Meeting Dates:** February 13, 2020 ~ Orlando Public Library; 101 East Central Boulevard; Orlando, Florida 32801 ---  
March 12, 2020 ~ Orlando Public Library – Melrose Conference Room; 101 East Central Boulevard; Orlando, Florida  
32801.

**Florida Statutes section 286.0105:** If any person desires to appeal any decision with respect to any matter considered at a Library Board of Trustees meeting, such person will need a record of the proceedings; for this purpose, such person may need to ensure that a verbatim record of the proceedings is made to include the testimony and evidence upon which the appeal is to be based.

**In accordance with the Americans with Disabilities Act,** any person requiring special accommodations to participate in this proceeding due to a disability as defined by ADA may arrange for reasonable accommodations by contacting the Director's Office on the fifth floor of the Main Library in person or by phone at 407.835.7611 at least two days prior to the meeting.